

Changes from 8 April New zones and booking changes

WEST link has now been running for a year, helping many people who wouldn't otherwise be able to link up to other public transport. More than 110,000 trips have been made by people since it started - and it's becoming more popular.

It's a completely new concept for travel in the West of England, and as a trial, we're learning as we go along. Now changes are being introduced in April to try to fix some of the issues and make the service better.

New zones - the current zones are being replaced with nine smaller "core" zones and 12 shared zones. This will:

- Stop very long journeys blocking other people from booking and using a *WEST*link some buses have been taken out of action for up to an hour with just one person on board.
- Allow people to make shorter journeys and connect with main buses or trains for onward travel
- Keep connections between the most popular destinations eg Yate and Thornbury
- Expand to areas where bus services are poor eg Hungerford Road in Brislington
- Offer new options to travel to shopping, leisure and transport hubs eg Cribbs Causeway, The Wave and Nailsea and Backwell Station

The new zones have been developed using feedback from residents and community groups. But they are not set in stone. Please get in touch if you have a suggestion.

Booking system changes - People will no longer be able to book a *WEST* link automatically if the best available option is a standard bus service.



Operating hours

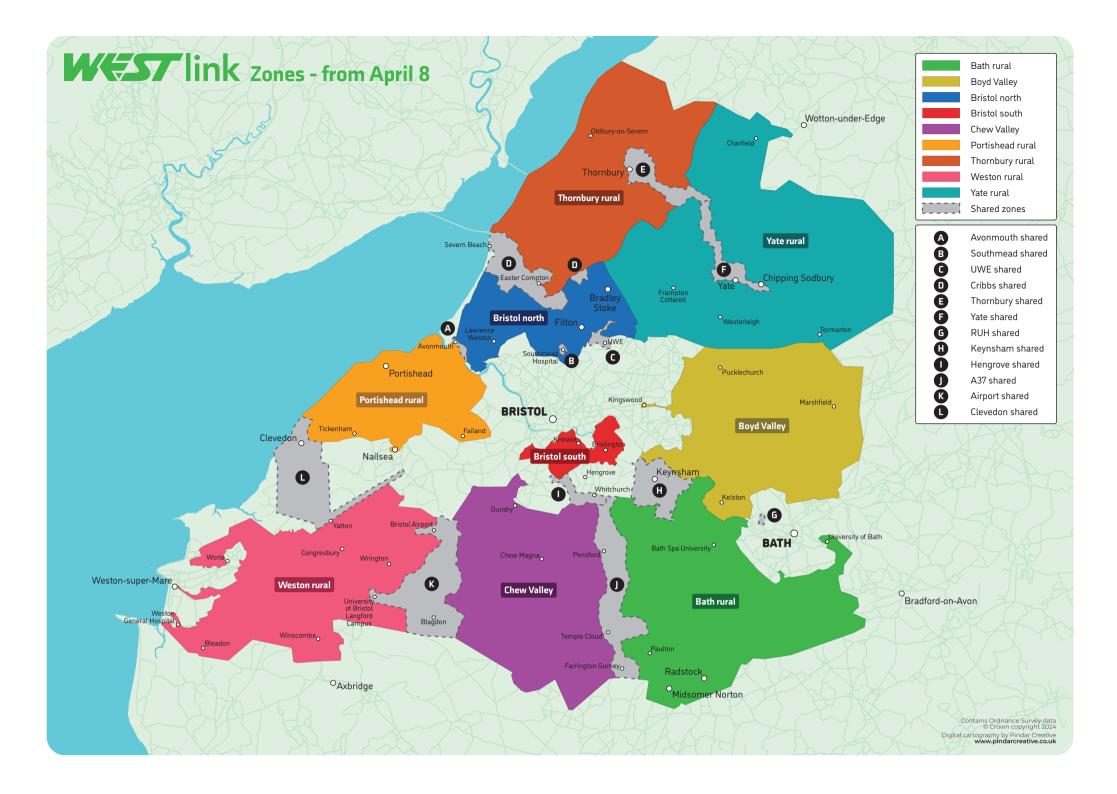
All zones except Bristol North: Monday – Saturday 07:00 – 19:00 Sunday & Public holidays No service Bristol North and its shared zones: Monday – Saturday 05:30 – 21:30 Sunday & Public holidays 09:00 – 18:00





DAN NORRIS West of England METRO MAYOR





The zones explained...

Core zones

| If you are in | You can also travel to: | Key destinations | lf you a |
|---|---|---|----------|
| Bath rural | Keynsham shared RUH shared A37 shared | Keynsham town centre, Midsomer Norton & Radstock, Sulis Hospital NEW RUH, St Martins Hospital, University of Bath | Porti |
| Boyd Valley | Keynsham shared RUH shared | Keynsham town centre, Emersons Green NEW Kingswood High Street, RUH | Thor |
| Bristol north (previously known as FTZ) | Cribbs shared Avonmouth shared UWE shared Southmead shared | Bradley Stoke, Cribbs Causeway, Aztec West NEW UWE | West |
| Bristol south | Hengrove shared | Bedminster, Imperial Park, Broadwalk shopping centre NEW Ashton Vale, Ashton Gate Stadium, Hungerford Road area, | Yate |
| Chew Valley | A37 shared Airport shared Hengrove shared | Hengrove Leisure Park Bristol Airport, South Bristol Hospital, Hengrove Imperial Park, Langford Veterinary campus NEW Hengrove Leisure Park, Withywood | |

| lf you are in | You can also travel to: | Key destinations |
|------------------|---|---|
| Portishead rural | Clevedon shared Avonmouth shared | Clevedon, Nailsea, Backwell Rail Station, Avonmouth, Portway Park & Ride rail station NEW Failand, Audley Care Home |
| Thornbury rural | Thornbury shared Cribbs shared UWE shared Southmead shared | Thornbury town centre NEW Cribbs Causeway, Aztec West, Severn Beach, The Wave & Bristol Zoo Project, Southmead Hospital, UWE, MOD & Filton Abbey Wood, Bristol Parkway |
| Weston rural | Airport shared Clevedon shared | Bristol Airport, Weston town centre including Rail Station, Clevedon NEW Area around Hewish and Wick St. Lawrence |
| Yate rural | Yate shared UWE shared Southmead shared | Yate and Chipping Sodbury town centres, KLB school NEW Southmead Hospital, UWE, MOD & Filton Abbey Wood, Bristol Parkway, Hambrook |









Shared zones

| If you are in | You can also travel to: | Key destinations |
|--------------------|--|---|
| A37 shared | Bath rural Chew Valley Hengrove shared | Imperial Park, South Bristol Hospital, Chew Magna, Midsomer Norton/Radstock NEW St Martins Hospital, University of Bath |
| Airport shared | Chew Valley Weston rural Hengrove shared Clevedon shared | Weston-super-Mare, Clevedon Imperial Park, South Bristol Hospital NEW Nailsea & Backwell Rail Station |
| Avonmouth shared | Portishead rural Bristol north Clevedon shared Cribbs shared UWE shared Southmead shared | Aztec West, Severn Beach, Southmead, Bristol Parkway Station, The Wave & Bristol Zoo Project NEW Portishead, Nailsea |
| Clevedon shared | Weston rural Portishead shared Airport shared | Weston-super-Mare, Portishead Bristol Airport, Nailsea NEW Nailsea & Backwell Rail Station |
| D Cribbs shared | Thornbury rural Thornbury shared Bristol north (previously FTZ) Avonmouth shared UWE shared Southmead shared | Aztec West, Severn Beach, Southmead, Bristol Parkway Station, The Wave & Bristol Zoo Project NEW Thornbury, Almondsbury, UWE |
| Hengrove shared | Bristol south Chew Valley A37 shared Airport shared | Bedminster, Imperial Park, Bristol Airport NEW Hengrove Leisure Park, Ashton Vale and Hungerford Road area, Part of Withywood |

| If you are in | You can also travel to: | Key destinations |
|---------------------------|--|---|
| () Keynsham shared | Boyd Valley Bath rural RUH shared | Midsomer Norton/Radstock, Bath Park & Ride sites NEW RUH, Kingswood High Street, St Martins Hospital |
| G RUH shared | Boyd Valley Bath rural Keynsham shared | NEW DESTINATION ZONE |
| B Southmead shared | Thornbury rural Yate rural Bristol north Thornbury shared Yate shared Cribbs shared Avonmouth shared UWE shared | Aztec West, Severn Beach, Southmead, Bristol Parkway Station, The Wave & Bristol Zoo Project NEW Thornbury, Yate |
| Thornbury shared | Thornbury rural Yate shared Cribbs shared UWE shared Southmead shared | Yate (and villages enroute) NEW Cribbs Causeway, Aztec West, Severn Beach, The Wave & Bristol Zoo Project, Southmead Hospital, UWE, MOD & Filton Abbey Wood, Bristol Parkway |
| C UWE shared | Thornbury rural Yate rural Bristol north Thornbury shared Yate shared Cribbs shared Avonmouth shared Southmead shared | Aztec West, Severn Beach, Southmead, Bristol Parkway Station, The Wave & Bristol Zoo Project NEW Thornbury, Yate |
| F Yate shared | Yate rural Thornbury shared UWE shared Southmead shared | Thornbury, KLB school NEW Southmead Hospital, UWE, MOD & Filton Abbey Wood, Bristol Parkway |

Detailed maps for each zone including options for onward travel are available on **www.westlink.app** or by calling 0117 457 8561.