

# Changes from 8 April New zones and booking changes

*WEST* link has now been running for a year, helping many people who wouldn't otherwise be able to link up to other public transport. More than 110,000 trips have been made by people since it started - and it's becoming more popular.

It's a completely new concept for travel in the West of England, and as a trial, we're learning as we go along. Now changes are being introduced in April to try to fix some of the issues and make the service better.

**New zones** - the current zones are being replaced with nine smaller "core" zones and 12 shared zones. This will:

- Stop very long journeys blocking other people from booking and using a *WEST*link some buses have been taken out of action for up to an hour with just one person on board.
- Allow people to make shorter journeys and connect with main buses or trains for onward travel
- Keep connections between the most popular destinations eg Yate and Thornbury
- Expand to areas where bus services are poor eg Hungerford Road in Brislington
- Offer new options to travel to shopping, leisure and transport hubs eg Cribbs Causeway, The Wave and Nailsea and Backwell Station

The new zones have been developed using feedback from residents and community groups. But they are not set in stone. Please get in touch if you have a suggestion.

**Booking system changes** - People will no longer be able to book a *WEST* link automatically if the best available option is a standard bus service.



#### **Operating hours**

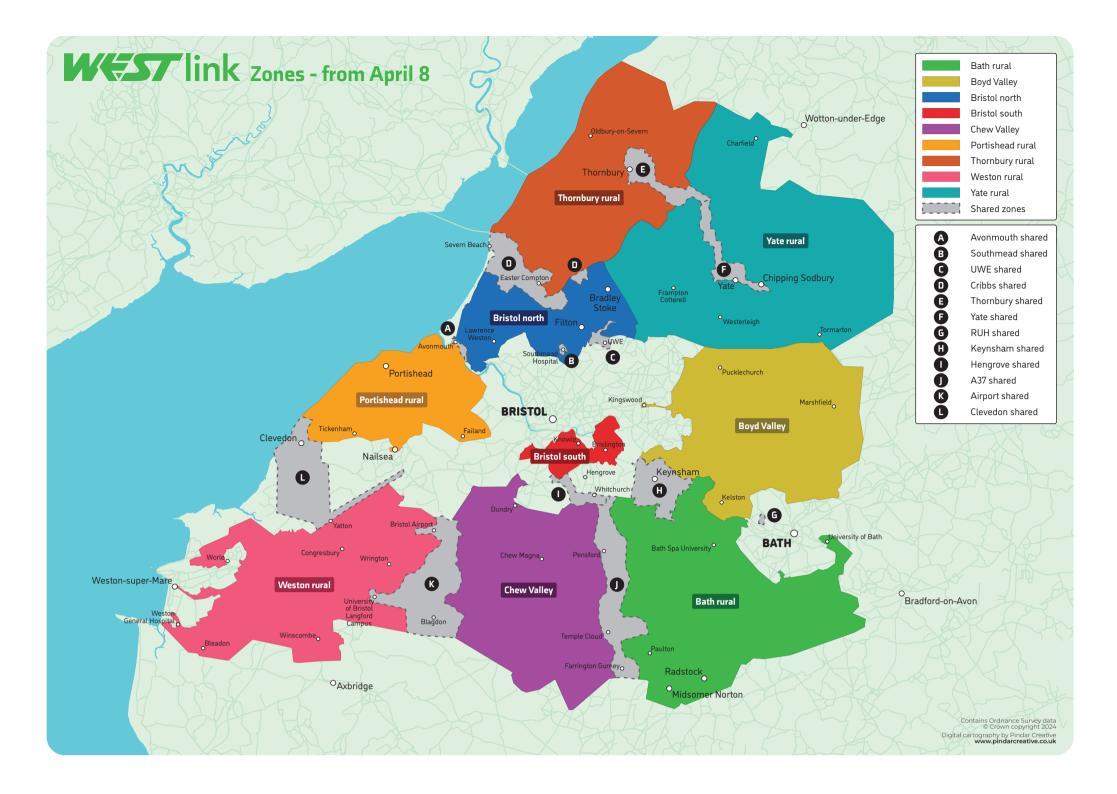
All zones except Bristol North: Monday – Saturday 07:00 – 19:00 Sunday & Public holidays No service Bristol North and its shared zones: Monday – Saturday 05:30 – 21:30 Sunday & Public holidays 09:00 – 18:00





DAN NORRIS West of England METRO MAYOR





#### The zones explained...

### Core zones

If you are in	You can also travel to:	Key destinations	lf you a
Bath rural	Keynsham shared RUH shared A37 shared	Keynsham town centre, Midsomer Norton & Radstock, Sulis Hospital <b>NEW</b> RUH, St Martins Hospital, University of Bath	Porti
Boyd Valley	Keynsham shared RUH shared	Keynsham town centre, Emersons Green <b>NEW</b> Kingswood High Street, RUH	Thor
Bristol north (previously known as FTZ)	Cribbs shared Avonmouth shared UWE shared Southmead shared	Bradley Stoke, Cribbs Causeway, Aztec West <b>NEW</b> UWE	West
Bristol south	Hengrove shared	Bedminster, Imperial Park, Broadwalk shopping centre <b>NEW</b> Ashton Vale, Ashton Gate Stadium, Hungerford Road area,	Yate
Chew Valley	A37 shared Airport shared Hengrove shared	Hengrove Leisure Park Bristol Airport, South Bristol Hospital, Hengrove Imperial Park, Langford Veterinary campus <b>NEW</b> Hengrove Leisure Park, Withywood	

lf you are in	You can also travel to:	Key destinations
Portishead rural	Clevedon shared Avonmouth shared	Clevedon, Nailsea, Backwell Rail Station, Avonmouth, Portway Park & Ride rail station <b>NEW</b> Failand, Audley Care Home
Thornbury rural	Thornbury shared Cribbs shared UWE shared Southmead shared	Thornbury town centre <b>NEW</b> Cribbs Causeway, Aztec West, Severn Beach, The Wave & Bristol Zoo Project, Southmead Hospital, UWE, MOD & Filton Abbey Wood, Bristol Parkway
Weston rural	Airport shared Clevedon shared	Bristol Airport, Weston town centre including Rail Station, Clevedon <b>NEW</b> Area around Hewish and Wick St. Lawrence
Yate rural	Yate shared UWE shared Southmead shared	Yate and Chipping Sodbury town centres, KLB school <b>NEW</b> Southmead Hospital, UWE, MOD & Filton Abbey Wood, Bristol Parkway, Hambrook









## Shared zones

If you are in	You can also travel to:	Key destinations
A37 shared	Bath rural Chew Valley Hengrove shared	Imperial Park, South Bristol Hospital, Chew Magna, Midsomer Norton/Radstock <b>NEW</b> St Martins Hospital, University of Bath
Airport shared	Chew Valley Weston rural Hengrove shared Clevedon shared	Weston-super-Mare, Clevedon Imperial Park, South Bristol Hospital <b>NEW</b> Nailsea & Backwell Rail Station
Avonmouth shared	Portishead rural Bristol north Clevedon shared Cribbs shared UWE shared Southmead shared	Aztec West, Severn Beach, Southmead, Bristol Parkway Station, The Wave & Bristol Zoo Project <b>NEW</b> Portishead, Nailsea
Clevedon shared	Weston rural Portishead shared Airport shared	Weston-super-Mare, Portishead Bristol Airport, Nailsea <b>NEW</b> Nailsea & Backwell Rail Station
D Cribbs shared	Thornbury rural Thornbury shared Bristol north (previously FTZ) Avonmouth shared UWE shared Southmead shared	Aztec West, Severn Beach, Southmead, Bristol Parkway Station, The Wave & Bristol Zoo Project <b>NEW</b> Thornbury, Almondsbury, UWE
Hengrove shared	Bristol south Chew Valley A37 shared Airport shared	Bedminster, Imperial Park, Bristol Airport <b>NEW</b> Hengrove Leisure Park, Ashton Vale and Hungerford Road area, Part of Withywood

If you are in	You can also travel to:	Key destinations
<b>()</b> Keynsham shared	Boyd Valley Bath rural RUH shared	Midsomer Norton/Radstock, Bath Park & Ride sites <b>NEW</b> RUH, Kingswood High Street, St Martins Hospital
<b>G</b> RUH shared	Boyd Valley Bath rural Keynsham shared	NEW DESTINATION ZONE
B Southmead shared	Thornbury rural Yate rural Bristol north Thornbury shared Yate shared Cribbs shared Avonmouth shared UWE shared	Aztec West, Severn Beach, Southmead, Bristol Parkway Station, The Wave & Bristol Zoo Project <b>NEW</b> Thornbury, Yate
Thornbury shared	Thornbury rural Yate shared Cribbs shared UWE shared Southmead shared	Yate (and villages enroute) <b>NEW</b> Cribbs Causeway, Aztec West, Severn Beach, The Wave & Bristol Zoo Project, Southmead Hospital, UWE, MOD & Filton Abbey Wood, Bristol Parkway
C UWE shared	Thornbury rural Yate rural Bristol north Thornbury shared Yate shared Cribbs shared Avonmouth shared Southmead shared	Aztec West, Severn Beach, Southmead, Bristol Parkway Station, The Wave & Bristol Zoo Project <b>NEW</b> Thornbury, Yate
F Yate shared	Yate rural Thornbury shared UWE shared Southmead shared	Thornbury, KLB school <b>NEW</b> Southmead Hospital, UWE, MOD & Filton Abbey Wood, Bristol Parkway

Detailed maps for each zone including options for onward travel are available on **www.westlink.app** or by calling 0117 457 8561.