WERN
WEST OF ENGLAND RURAL NETWORK

South Gloucestershire Council

VILLAGE AGENT SUPPORT & DIGITAL INCLUSION

Free, confidential, one-to-one support to help you stay independent, connected and confident.

Your Village Agent can offer additional support with learning how to use existing or new devices from the comfort of your own home.

YOUR VILLAGE AGENT CAN HELP WITH:

- Connecting you with others and local support
- Signposting to information and professional services
- Financial concerns, including benefits
- Transport to medical appointments
- Digital support and learning how to use devices

DIGITAL SUPPORT CAN INCLUDE:

- Creating safe online accounts for shopping
- Setting up GP or NHS apps to access medical services
- Setting up devices to give information to household members (Alexa etc.)
- Sending emails, including attaching documents
- Learning how to video call distant family and friends

If you need help with something not listed above, don't hesitate to get in touch.

How to access this FREE service

Contact your local Village Agent:

T: 07985 018550
Call, text or WhatsApp

E: sharon@wern.org.uk
Email

Or by visiting
wern.org.uk/southglos-village-agents

This service is available for anyone over 18 years old.