

## Report to Pucklechurch Parish Council

**Title:** 5a iii Community Centre

**Author:** Daphne Dunning

**Status of the report:** For action

### 1. Proposal.

To agree a programme of specified works at the community centre funded by the parish council as landlord.

### 2. Detail.

The working group meeting reviewed in depth the works to date undertaken by Pucklechurch Community Association. It was agreed that the council as landlord will need to take responsibility for structural building works and that a proposal should go to parish council to agree to fund the following:

- Fire alarm
- Compartmentalising work in roof voids
- Fire doors

In addition, Cllr Hemmings agreed to get some further professional advice on the balcony and external stairway for consideration.

PAT testing equipment will be lent to the PCA and it was agreed PCA will arrange for the socket over the cooker to be capped.

### 3. Recommendations.

The parish council agree a programme of funded works.

### 4. Implications for the council

Environmental: enables appropriate contractors to be appointed.

Financial: Funds have been set aside but may not be sufficient.

Legal: Health and safety requirements

Crime and disorder: Protection of the building



# Report to Pucklechurch Parish Council

5ci

Confirmed S106 spending to date in the area supported by the Pucklechurch Parish Council at Pucklechurch Wood amounts to £14762.38.

The main cost being

- the tree protection - £10620,
- the trees themselves - £3571.38
- wildflowers - £571.00

6ai Rats at the Allotments

**From:**

**Sent:** 02 April 2026 14:14

**To:** [clerk@pucklechurchparishcouncil.gov.uk](mailto:clerk@pucklechurchparishcouncil.gov.uk)

**Subject:** Vermin !

Hi Daphne,

We seem to be suffering a deluge of rats recently at the allotments. We have been individually spending out on poisons but seem to be fighting a losing battle at the mo. Would it be possible for the council to send a vermin control man down to have a look and see if he could help ? Unusual request I know but with growing season on the way it seems a shame to put the hard work in just to feed the little tykes !

Thanks

Reply

Morning

Thank you for email about rats becoming a problem. As per the allotment handbook, problems with vermin should be dealt with by the Allotment committee in the first instance as it is likely to be gardening practices that are contributing to the problem

*Vermin (page 7)*

*Vermin infestation can present a serious threat to health because of the numerous diseases which rats carry and the Parish Council is very keen to minimise infestations. Whilst it is acknowledged that vermin are opportunists and as crops grow there is always a seasonal spike in mice and rat numbers on the allotment site, please be careful to avoid any practices which might encourage vermin. Open composters are fine for grass cuttings and weeds but not for kitchen waste. Overgrown plots and piles of rubbish will also attract rats so it is important to keep your plot tidy. Where problems arise, tenants are advised to work with the PAA to arrange appropriate trapping and limited baiting in a protected manner. Do not use poisons yourself as this will affect wildlife within the Gardens.*

A starting point is to ensure that all allotment holders are following the Allotment Society advice on controlling rats [Managing Rats on UK Allotments | National Allotment Society](#). Every garden should be kept tidy and everyone should regularly check composting areas and do all they can to make their plots unfriendly to rats. Ideally the committee should monitor that best practice is being observed and to see if there are improvements. I believe the Council will only step in if the problem is definitely not arising from gardening or other practices by allotment holders. If this is the case, you would need to get some professional advice to show it is not gardening practice attracting/fuelling increased rats, and provide an outline possible control measure and costs to the council for consideration.

Rats will always be present but hopefully allotment holders can minimise their presence. I will let council know at the 15<sup>th</sup> April meeting that there is a problem and do keep me updated with progress.

Best regards

6a11 Please sign the Armed Forces Covenant

Good morning,

As part of our commitment to the Armed Forces Community we are writing to ask you to consider signing the Armed Forces Covenant, if your council has not already done so, and to invite you to be part of this year's Armed Forces Day event.

The Covenant is a simple but important commitment, that those who serve or have served in the Armed Forces, along with their families, are treated fairly and are not disadvantaged in civilian life. In communities like ours, where many veterans and serving personnel choose to live, work, and raise families, that commitment really matters.

For councils, signing the Covenant is a practical way of showing support. It helps strengthen links with local veterans, cadet units, and the wider Armed Forces community, and demonstrates that your council recognises the contribution they make.

It can also open up opportunities to take part in wider initiatives and community partnerships, as well as help open up access to opportunities such as the Armed Forces Covenant Fund Trust which provides funding for projects that support the community

Just as importantly, there is a clear moral case. The Armed Forces community gives a great deal in service to the country, and supporting them at a local level is something we can all play a part in.

This year's Armed Forces Day event in South Gloucestershire will take place on Saturday 20th June at Page Park in Staple Hill, and we would be delighted to host a Covenant signing ceremony as part of the event. This would be a great opportunity for your council to make its commitment publicly, alongside others from across the area.

If your council would be interested in signing the Covenant, we have already drafted and attached a motion (attached) that you can take to your next meeting.

A helpful Armed Forces Covenant template is available [here](#) - you can download the template and simply complete with your own council's details in the spaces provided.

South Gloucestershire Council's completed Armed Forces Covenant template can be found [here](#).

To participate in the signing ceremony, you would simply need to bring two hard copies of your completed Armed Forces Covenant template to the Armed Forces Day event on 20th June 2026 (the signing ceremony will be set up and ready for you to participate in on the day).

Should you wish to take part in the signing ceremony and/or If you have any questions, please do let us know.

Kind regards,

**Ian Campbell** - Chair South Gloucestershire Armed Forces Day

**Dan Wood** - Armed Forces Champion, South Gloucestershire Council

6aiii Fuel surcharge

Date: 2nd April 2026

### **Notification of Introduction of Temporary Fuel Surcharge**

Dear Valued Customer,

On 23<sup>rd</sup> March 2026 we advised you that we were continuously monitoring the ongoing conflict in the Middle East to understand the potential impact to our business. As we will have all seen, the continued instability in the global oil market very quickly led to sharp rises in UK fuel prices, which has had a direct impact on the UK waste and recycling infrastructure as well as haulage generally.

The waste management sector relies heavily on various forms of vehicles and machinery to deliver a consistent and reliable service. To date, we have been absorbing increased costs from our supply chain in the region of 5-9%. However, as the situation has continued to develop, we can, regrettably, no longer continue to absorb these temporary increases without affecting the reliability and service standards we are committed to delivering.

Therefore, as of 1<sup>st</sup> April 2026 we will be introducing a temporary fuel surcharge, which will be capped at 5%. We will continue to monitor the situation very closely, and if we are able to reduce this surcharge, we will inform you by no later than 5<sup>th</sup> May. If the situation does not stabilise, we will inform you at a later date if we need to need to adjust this capped surcharge for May.

This is not a decision we have made lightly, and we would like to assure you that:

- This is a temporary measure to offset the temporary increase to fuel-related operating costs.
- We will be monitoring the situation carefully to enable us to remove or reduce these surcharges as soon as possible.

While your base price remains unchanged and we will continue to invoice you as normal, in the short term you will receive a supplementary invoice for the fuel surcharge which will be calculated at a maximum of 5% of your net invoice value. If you have any questions, please do not hesitate to reach out to your main point of contact.

We appreciate that this will be unwelcome news but appreciate your support and understanding during this time. You have our absolute commitment that we will work with you to navigate these challenging times.

Kind Regards,



# **Quarterly Feedback Report for Q4 25/26 January - March 2026**

# Headline Figures

Total number of individuals giving feedback or requesting information

86

Number of pieces of feedback received

97

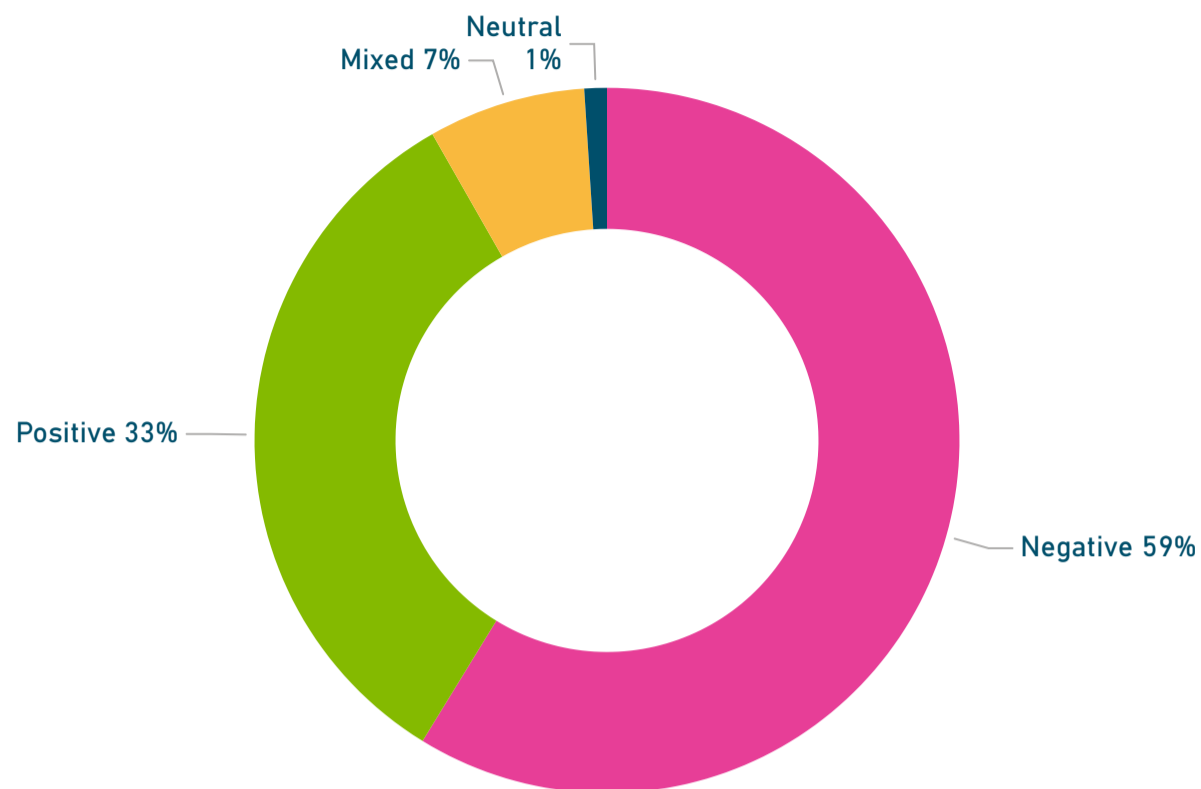
Number of individuals who were signposted

14

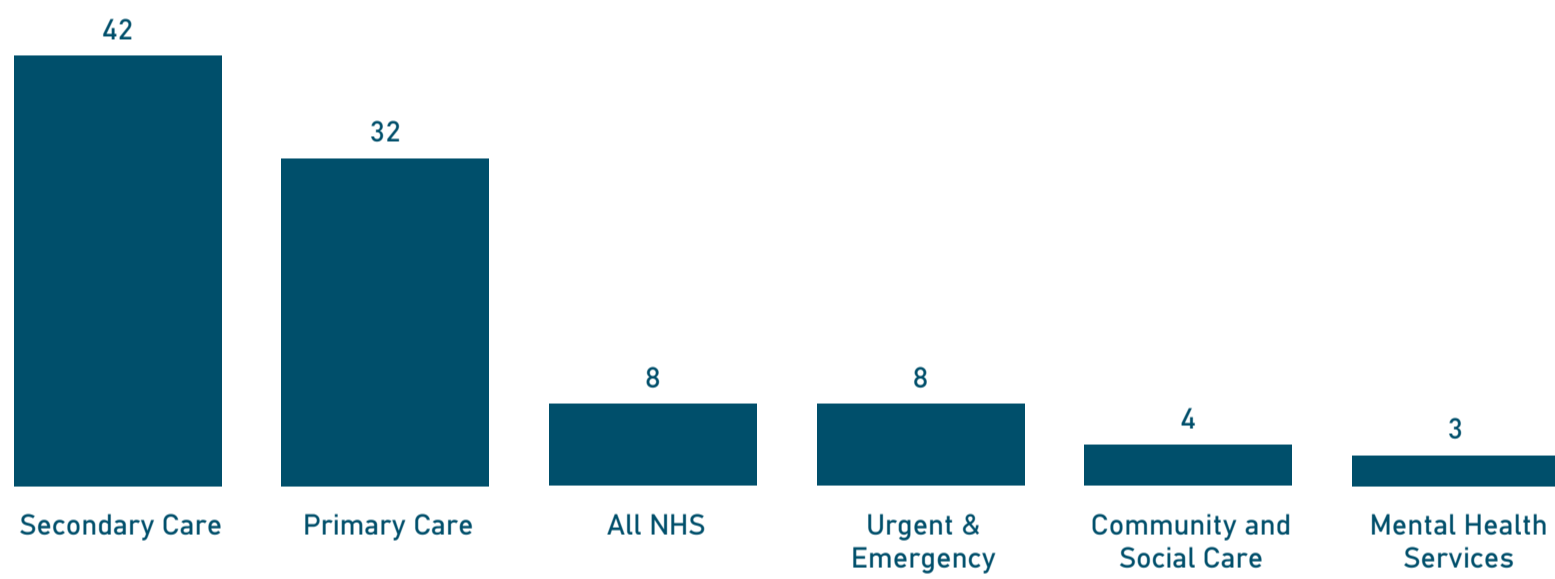
Number of individuals contacting HW purely to request information

4

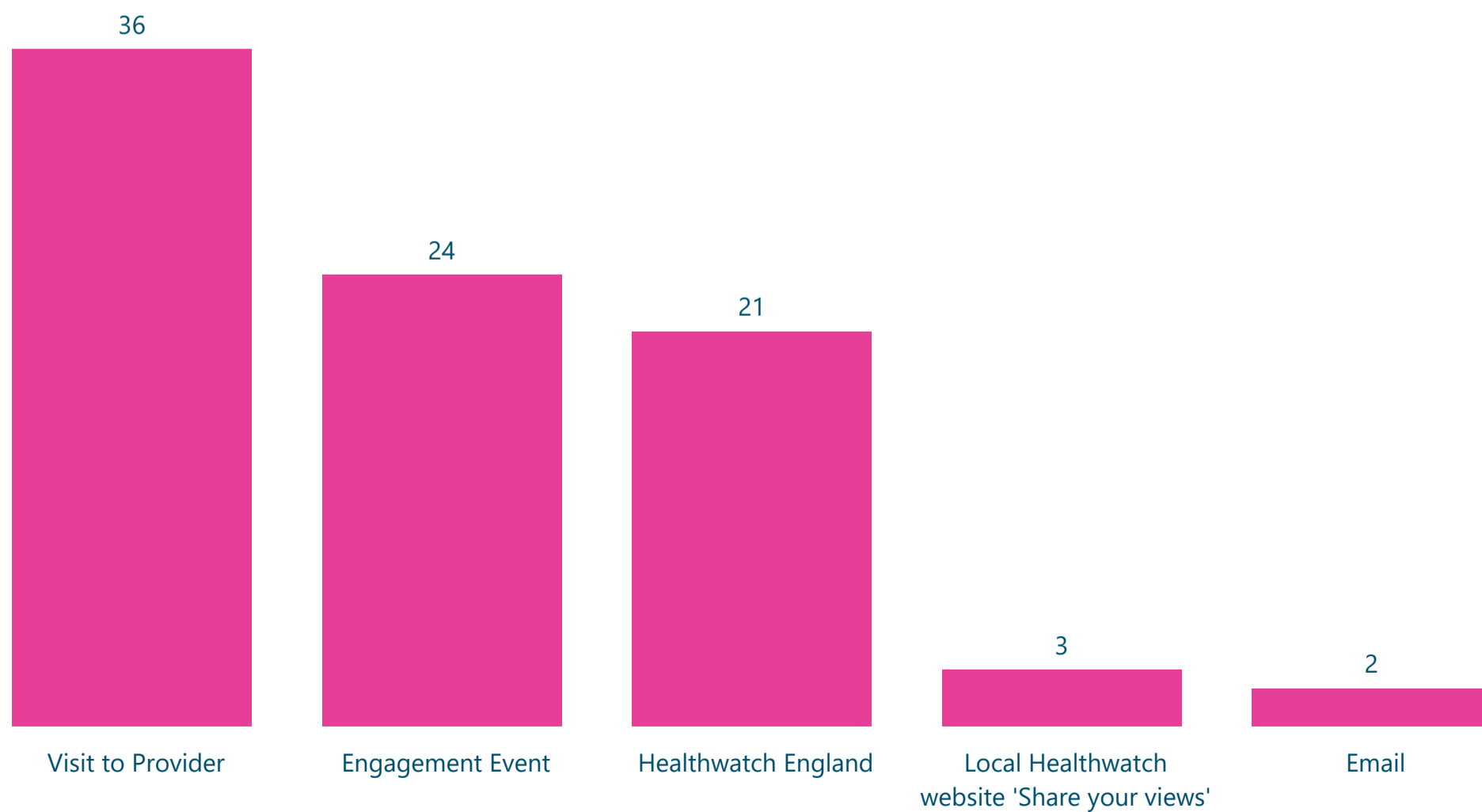
Overall sentiment of feedback



Pieces of feedback by sector

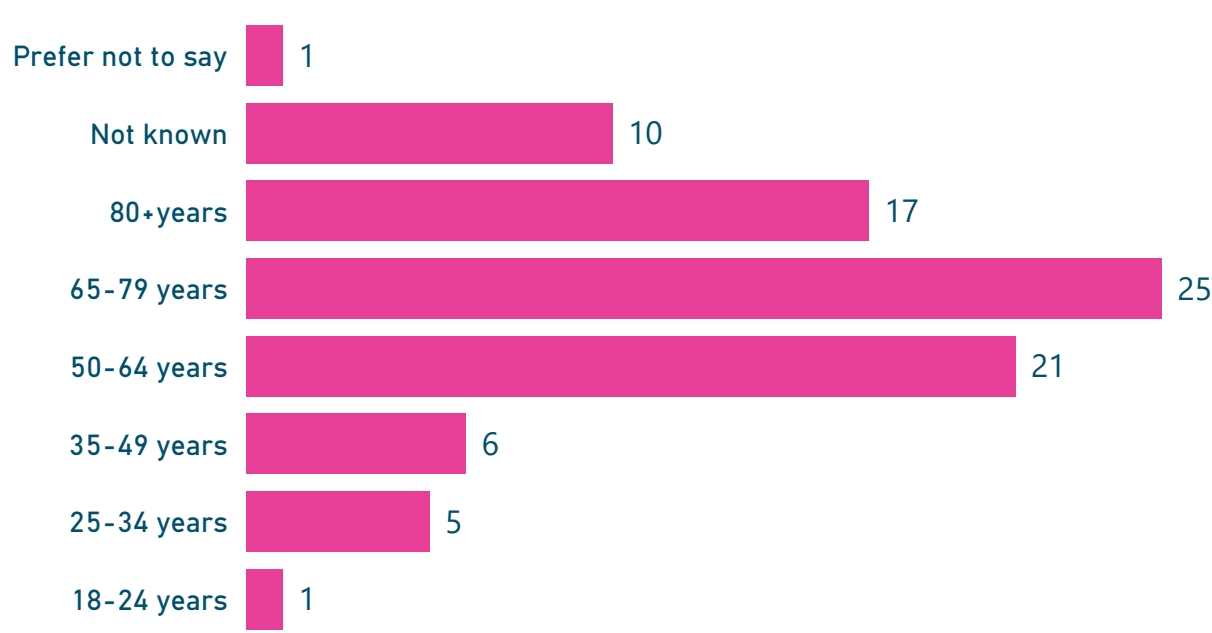


Contact Type

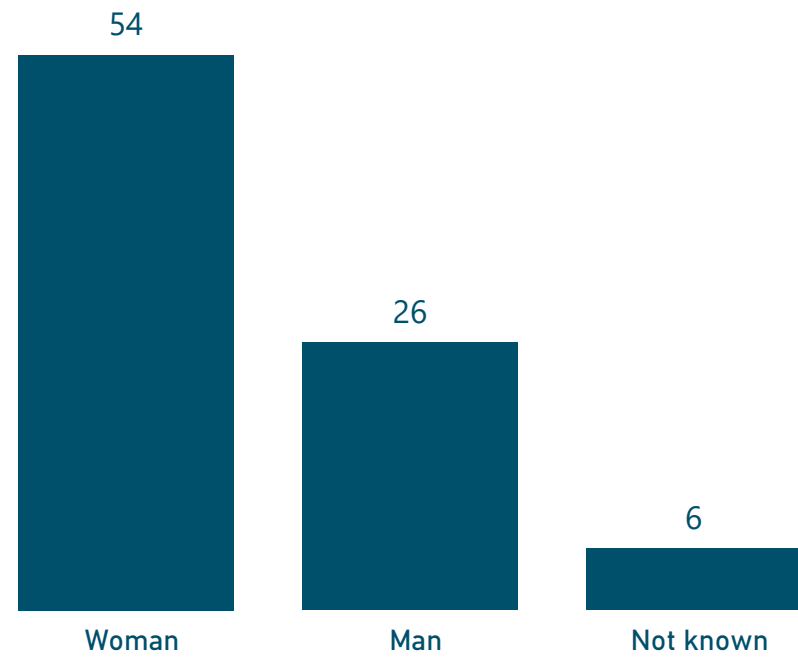


# Demographics

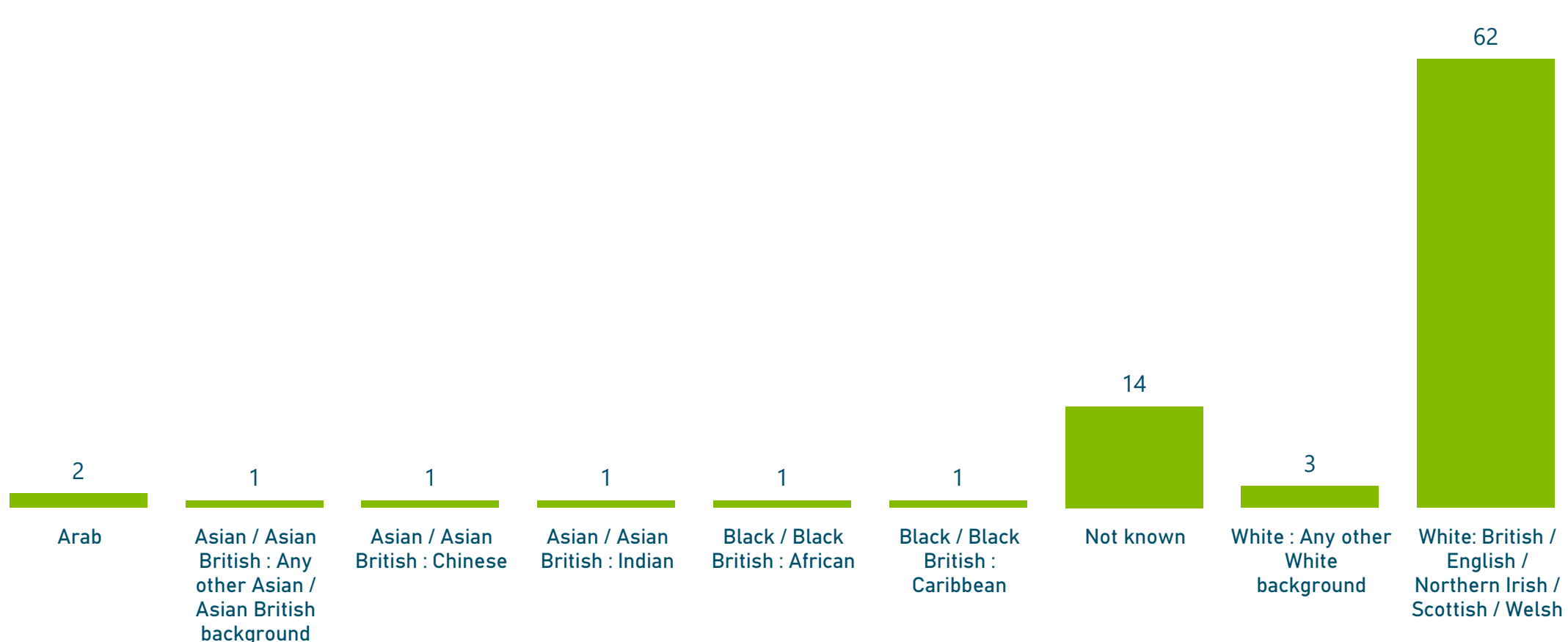
Age



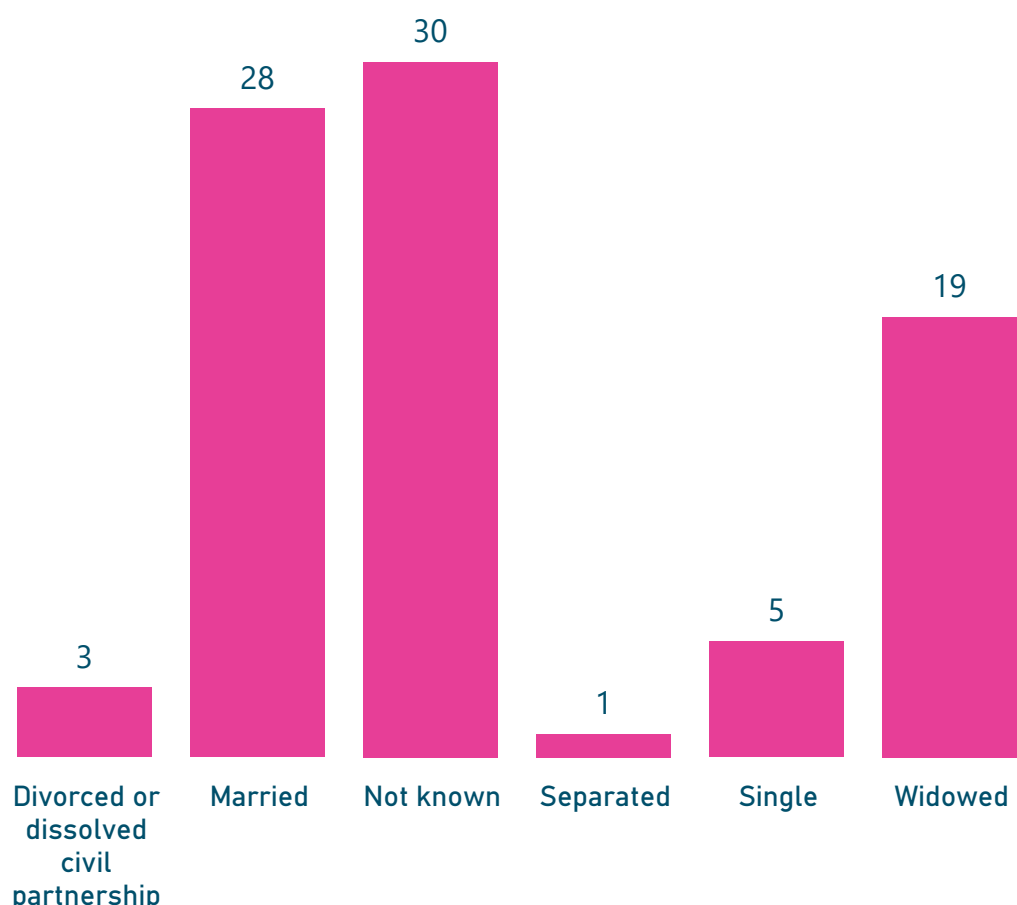
Gender



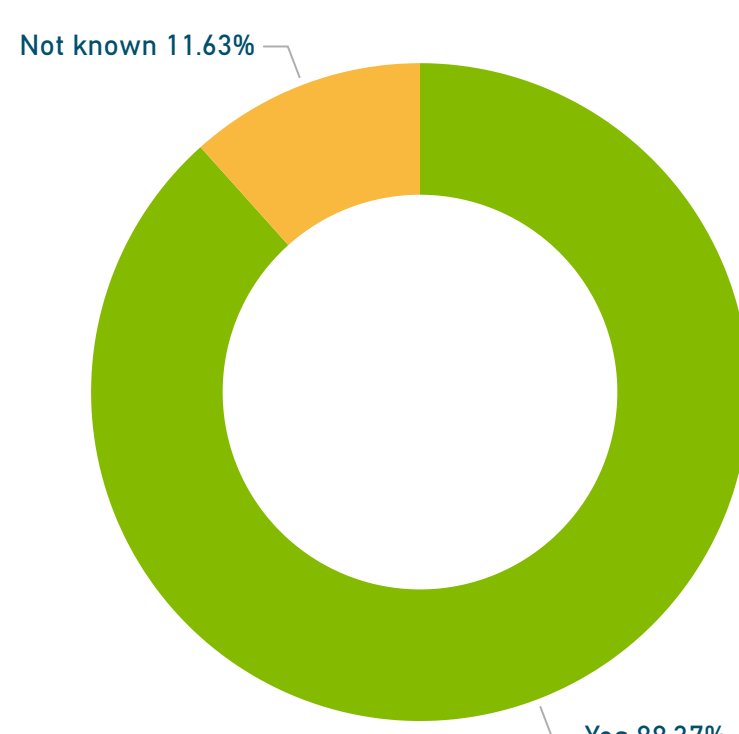
Ethnicity



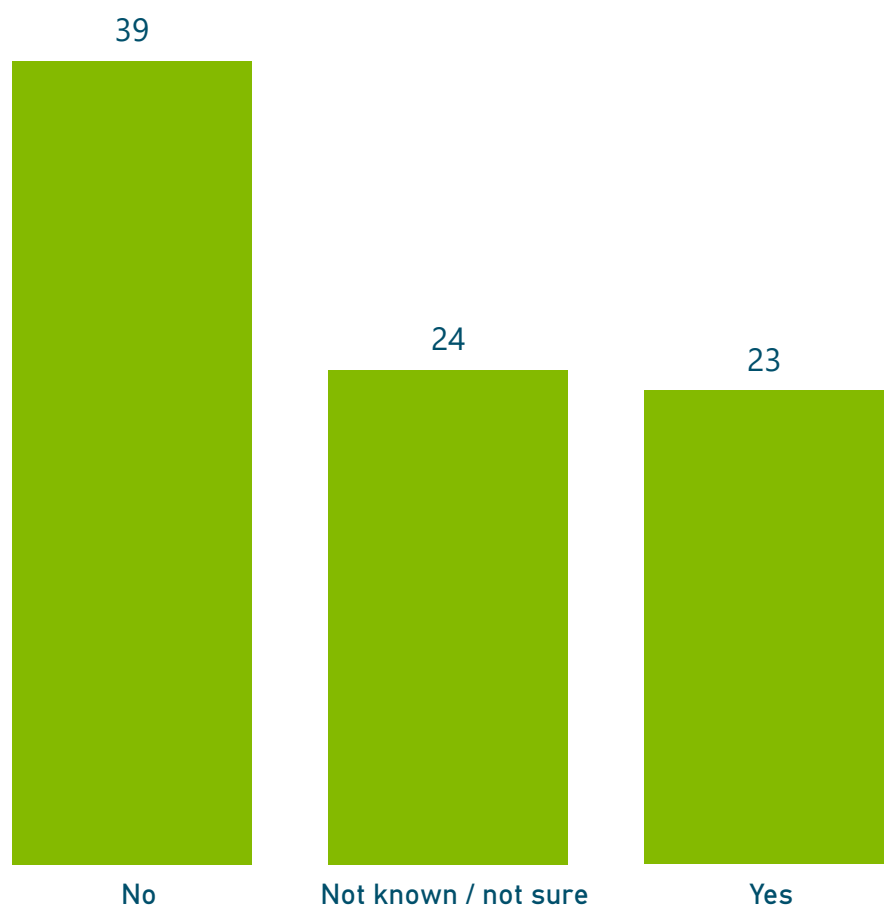
Relationship status



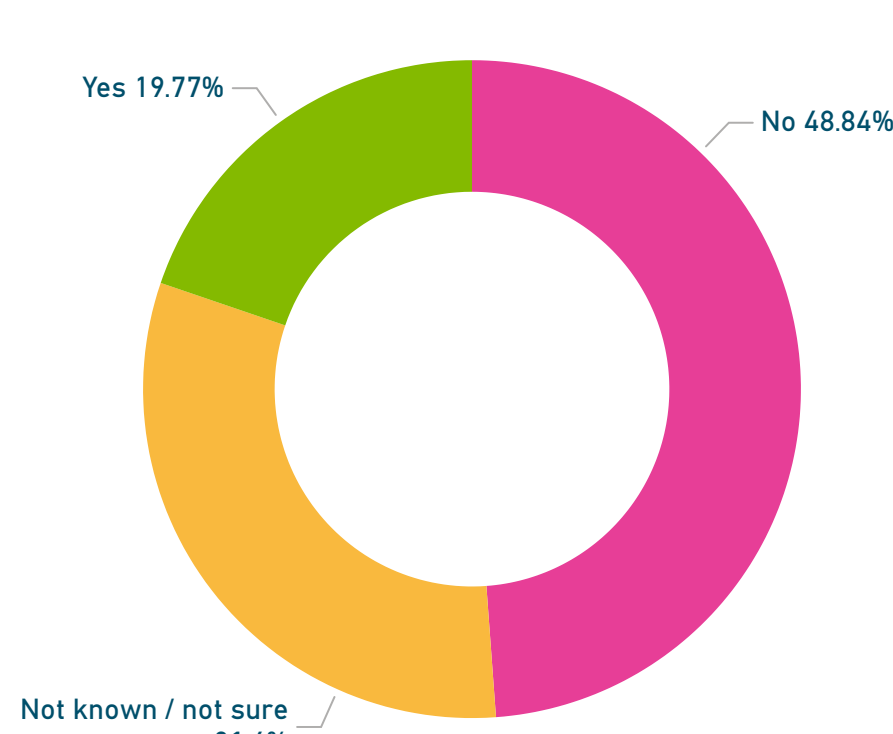
Identifies with the gender assigned at birth



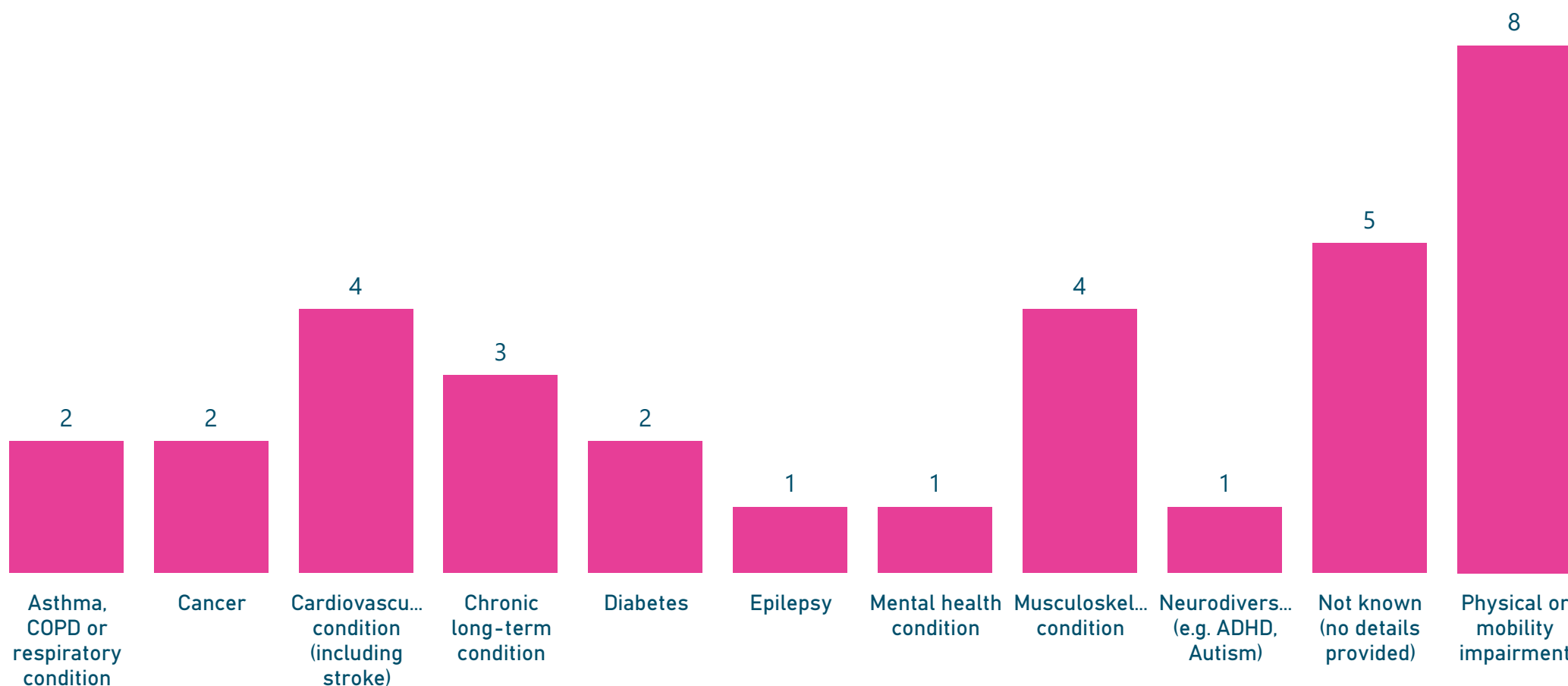
Identifies as having a long-term health condition / disability / being disabled



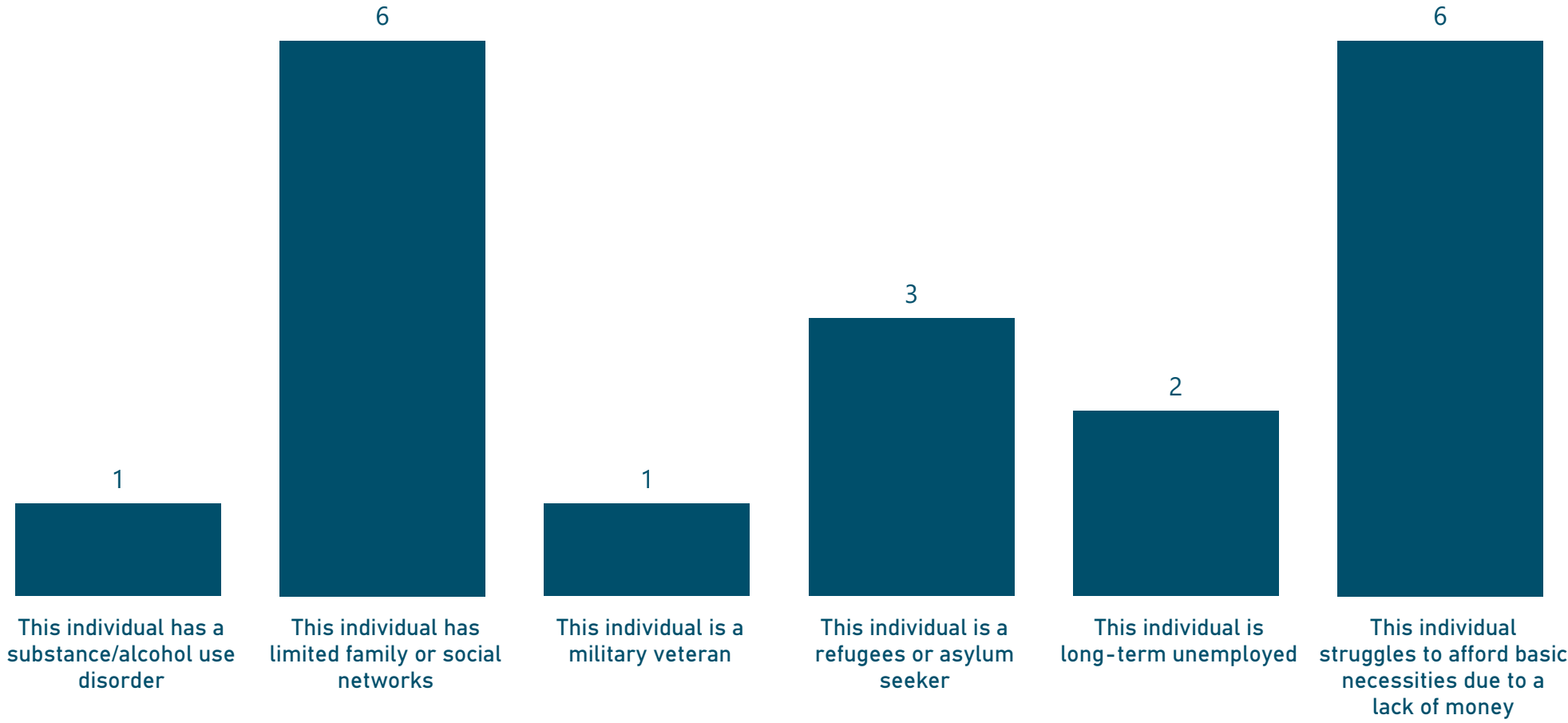
Identifies as being a carer



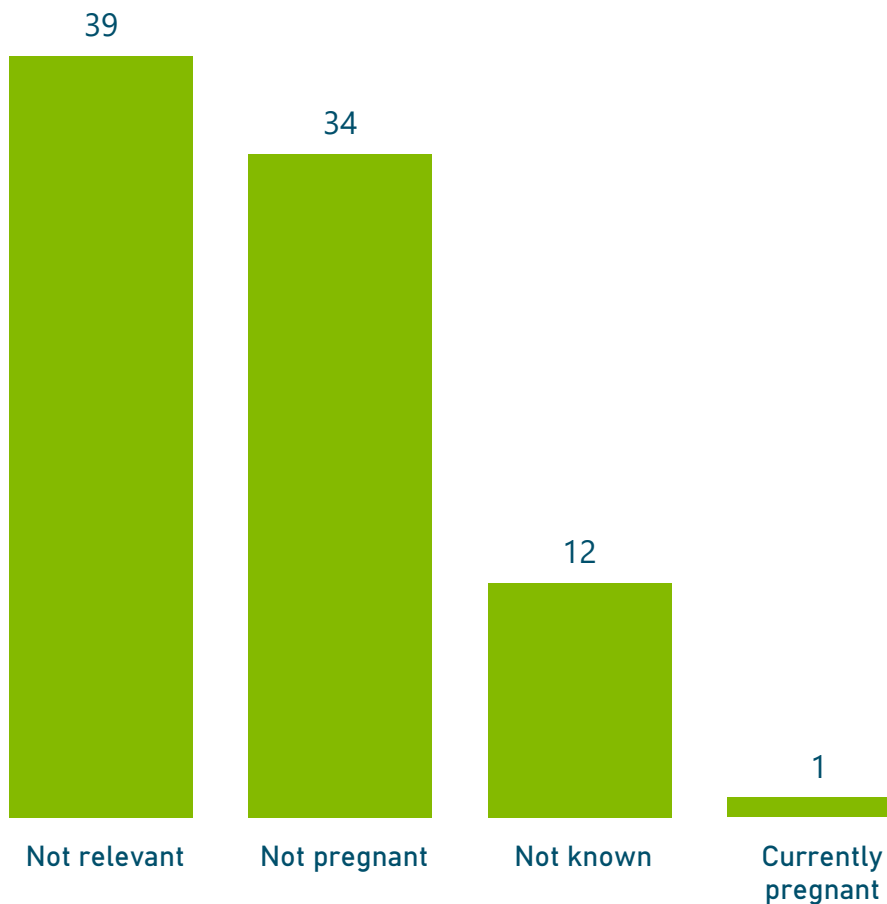
Long-term health condition / disability



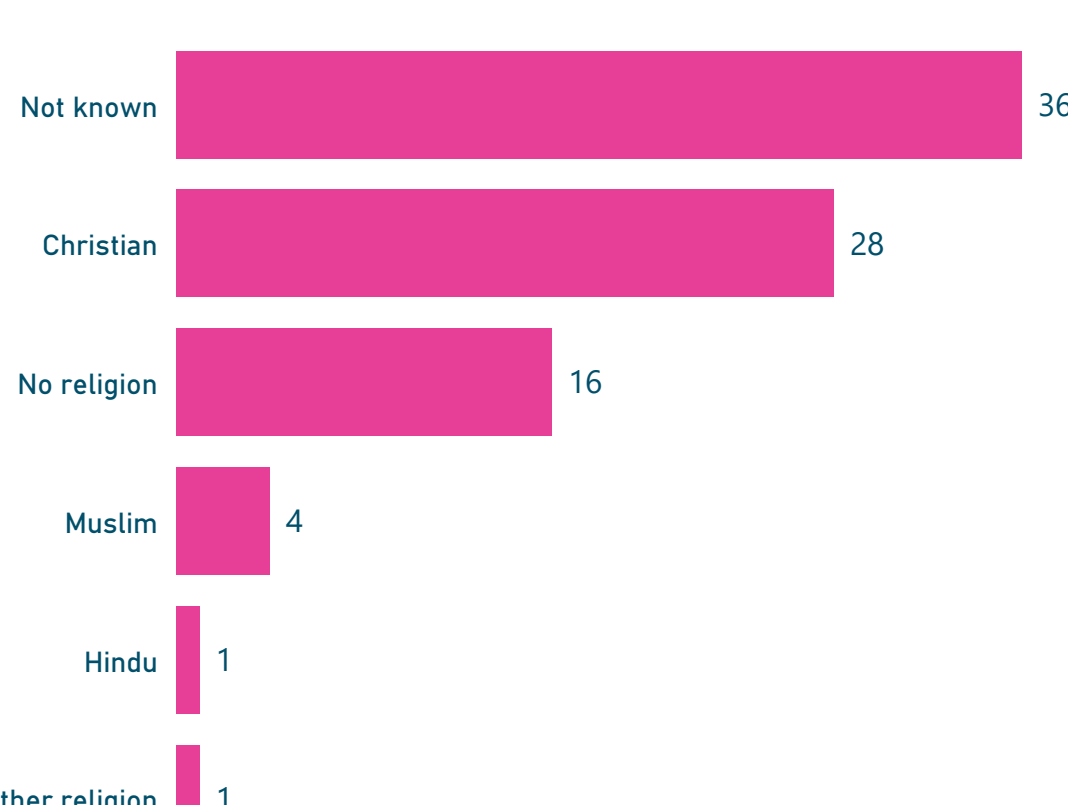
Health inclusion group categories



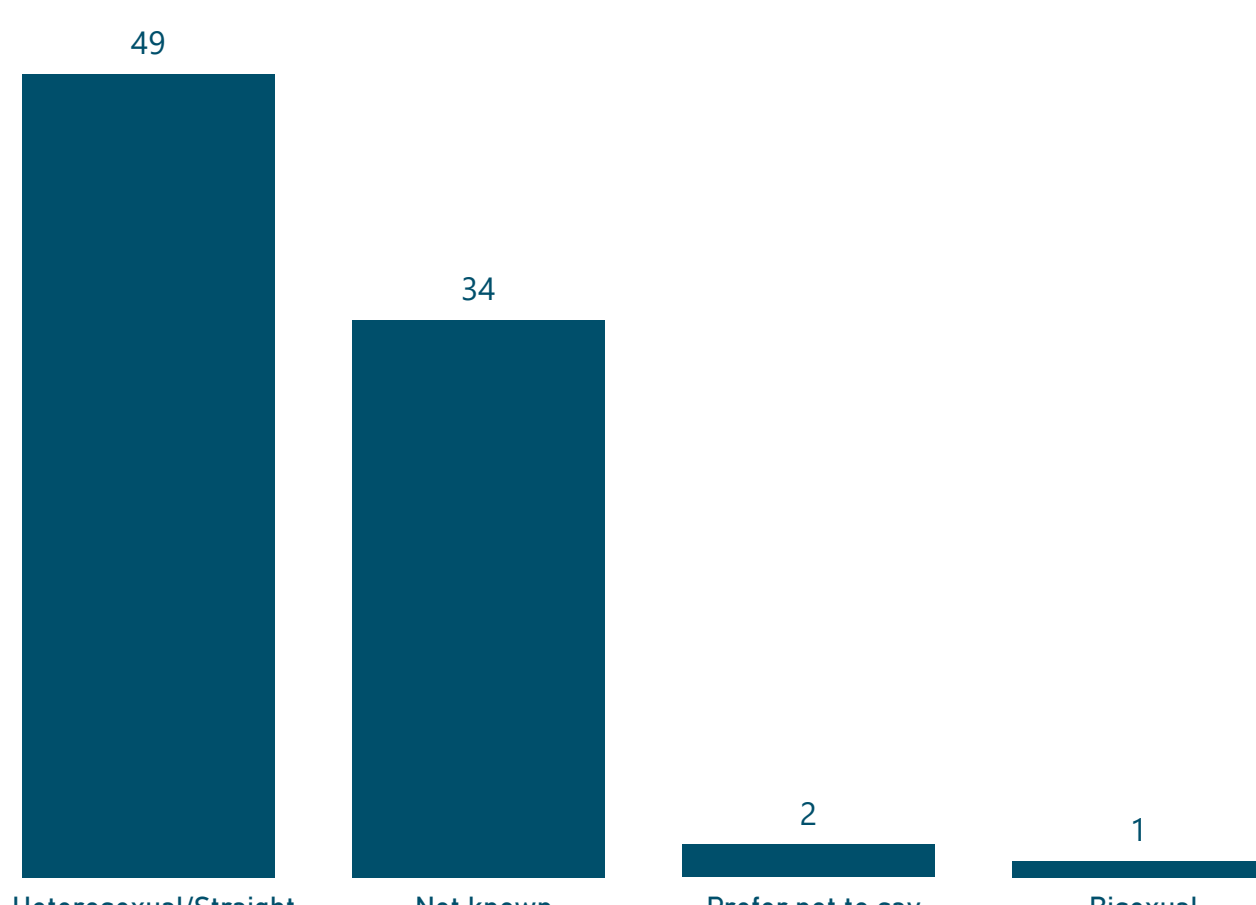
Pregnancy / maternity status



Religion / belief



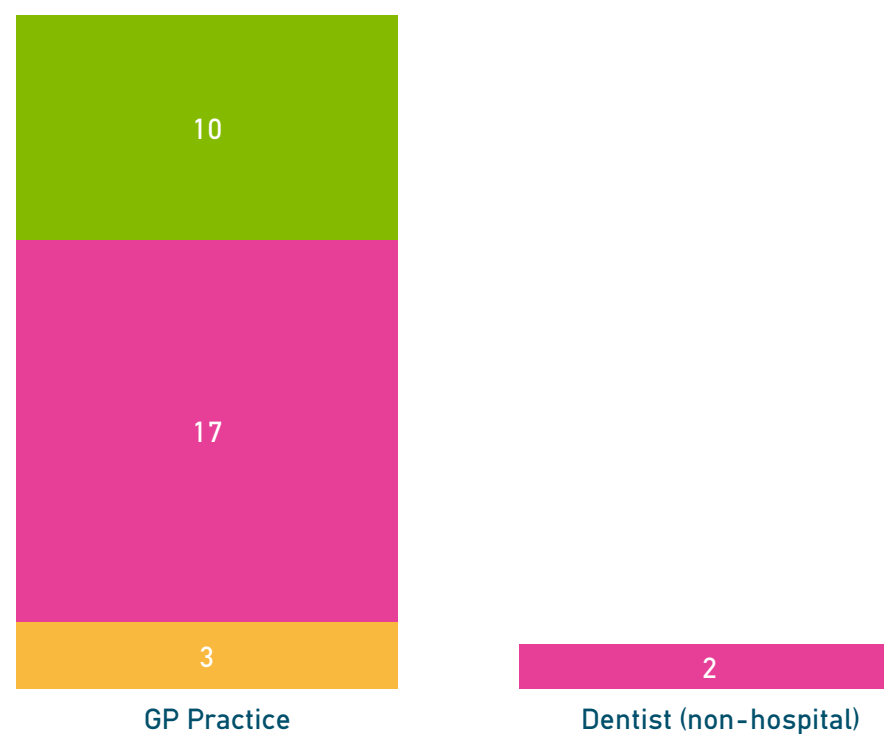
Sexual Orientation



# Primary Care Feedback

Pieces of feedback by service type with sentiment

Overall sentiment ● Mixed ● Negative ● Positive



Main and Sub-themes with sentiment for Primary Care feedback

(One piece of feedback may have multiple themes)

Main Theme	Negative	Positive	Total
<input type="checkbox"/> <b>Access to Services</b>	30	9	39
Access to NHS Dentist	2		2
Accessibility and reasonable adjustments	2		2
Appointment Availability	9	4	13
Booking appointments	9	5	14
Convenience/Distance to Travel	1		1
Disability Access	1		1
Remote appointments and digital services	3		3
Transport availability / cost	1		1
Triage and admissions incl E-Consult	1		1
Waiting times- punctuality and queuing on arrival	1		1
<input type="checkbox"/> <b>Continuity of Care, integration of health and social care, health promotion and wellbeing</b>	6	1	7
Follow-on treatment and continuity of care	2	1	3
Holistic Support	1		1
Referrals	3		3
<input type="checkbox"/> <b>Experience of Care</b>	8	2	10
Caring, kindness, respect and dignity	3	2	5
Communication with patients; treatment explanation; verbal advice	5		5
<input type="checkbox"/> <b>Operational Management</b>	2		2
Administration (records, letters, results)	2		2
<input type="checkbox"/> <b>Treatment and Care</b>	9	6	15
Coordination of Services	1		1
Diagnosis	3		3
Medication, prescriptions and dispensing	2		2
Quality of treatment	1	5	6
Staffing - levels and training	2	1	3
<b>Total</b>	<b>55</b>	<b>18</b>	<b>73</b>

# Primary Care feedback comments by service provider

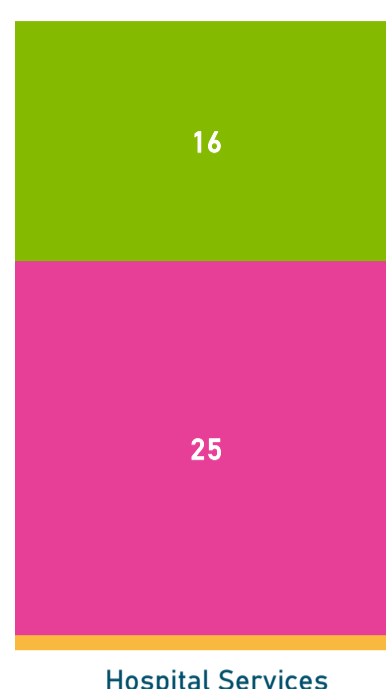
Multiple pieces of feedback for a single provider can indicate that our engagement officers have been working with the provider during this period, and not that their service has suddenly changed. No comments but a number of themes on the previous page means that the comments are of a sensitive nature and are not included in this report, although the feedback themes are included.

Ref	Feedback Comment	Name of Service Provider	Year of incident (if known)	SF
1900A	They see them every 2 months. It's always really easy to get appointments with him and although they struggle with digital appointments the practice always do it for them. Dr Clausen does a great job.	Air Balloon Surgery, Kenn Road, St George, Bristol	2026	No
1943A	The individual was satisfied with the care received at their GP surgery.	Almondsbury Surgery, Sundays Hill, Almondsbury, Bristol	2026	No
1986A	The individual was dissatisfied with the communication between their existing dentist and themselves about where existing patients should go for emergency dental care. Their existing dental surgery went from NHS provision to become a private provider.	Apple Dental Practice - Wellington Road, Wellington Road, Yate, Bristol	2026	No
1575B	The individual was happy with the care received by the practice nurse at their surgery.	Bradley Stoke Surgery, Brook Way, Bradley Stoke, Bristol	2026	No
1888B	they have introduced a call back system for appointments, she is finding it really helpful. Her phone tells her where she is in the queue which saves time.	Cadbury Heath Healthcare, Parkwall Road, Bristol	2026	No
1634A	She now has to catch a bus as the surgery has moved further away. Really wants to just speak to someone face to face, does not like digital and finds it stressful as it crashes on the phone and then suggests you phone 111. Now avoids making appointments and waits for things to get worse, worries about disturbing the doctors.	Christchurch Family Practice, Downend (Downend Health Group)	2026	No
1880B	if you want an appointment they will ring you back but it sometimes takes a week and you can't see a specific doctor. Sometimes it's worrying if you really need to see someone	Close Farm Surgery, 47 Victoria Road, Warmley, Bristol	2026	No
1602A	This individual said they waited 12 months for a referral to physio that they needed due osteoarthritis in their knees and increased lack of mobility. They said this is unacceptable.	Conygre Medical Centre, Filton		No
1488A	The individual said that the surgery had recently switched over to an online booking system which they thought worked well as staff responded promptly with offers of appointment times.	Courtside Surgery, Kennedy Way, Yate, Bristol	2026	No
1963B	this person's husband was in his 50s when dementia started. The GP surgery kept looking for other causes due to his age, and tests all took time, which meant it took 2 years to get a final diagnosis and to be able to access appropriate care	Courtside Surgery, Kennedy Way, Yate, Bristol	2022	No
1502A	the person state that whilst they couldnt fault the clinical side of things they felt really disappointed with lack of support for people seeking or in recovery from addiction. In the end the person stated that they came across AA (alcoholics anonymous) by chance and it was this service that has really helped them and they feel surprised NHS had not signposted them to these types of services or they were not aware of them. They also said they waited over 6 months for CBT therapy from NHS but now finally receiving support.	Downend Health Group cluster	2026	No
1985A	The individual was dissatisfied to received doctors' letters by mail as felt that it was unreliable and didn't understand why you could receive letters via email.	Frome Valley Medical Centre, 2 Court Road, Frampton Cotterell, Bristol	2026	No
1497A	The individual sometimes found it difficult to book a GP appointment and didn't feel listened to by their GP, so requested to see a different GP the next time they booked an appointment.	Hanham Surgery, 33 Whittucks Road, Hanham, Bristol	2026	No
1645A	The son has power of attorney but the GP practice won't accept this. He has had to set up an app in her name to organise appointments, which he shouldn't do for her. The practice insist on a signed letter from his mother, but she is not capable of doing this.	Hanham Surgery, 33 Whittucks Road, Hanham, Bristol	2026	No
1652A	They are not computer literate and find the digital appointment service very difficult to use as the information doesn't always fit into the boxes they give you. They have been at the same surgery for 50 years but no longer have any idea who their doctor is. They were told to go on statins but there was no discussion of why, or alternatives or an explanation and she doesn't want to take medication without understanding why	Hanham Surgery, 33 Whittucks Road, Hanham, Bristol	2026	No
1653A	mother panics about digital access to services but she can't guarantee booking for her mother because it depends who you speak to as to whether they will let you do it over the phone, she feels they need a separate system for those who cannot use anima	Hanham Surgery, 33 Whittucks Road, Hanham, Bristol	2026	No
1607A	This individual said the receptionist staff are most helpful.	Kennedy Way Surgery, Kennedy Way, Yate, Bristol	2026	No
1984A	The individual could get a GP appointment usually on the same day they rang the surgery and were very satisfied with this.	Kennedy Way Surgery, Kennedy Way, Yate, Bristol	2026	No
1491A	The individual was waiting to see a nurse at Yate MIU and felt that the reception staff had been very friendly and helpful.	Kingswood Health Centre, Alma Road, Kingswood, Bristol	2025	No
1975A	was having pain in her knees 2 weeks ago. Within days got an appointment and had had an x-ray at Cosham Hospital and seen a physio within 10 days	Kingswood Health Centre, Alma Road, Kingswood, Bristol	2026	No
1611A	Individual developed an allergic reaction which required a blood test, for which they waited a whole month. They have been sent to a different surgery, which required long bus journeys from where they live.	Leap Valley Surgery, Downend		No
1839A	The individual said that it was difficult to get an appointment with their GP surgery. However, after having a GP appointment, the individual got triaged by the GP to BRI A and E and was seen the next day.	Leap Valley Surgery, Downend	2026	No
1646A	the person's sister is 76 and not good with technology. She is in a wheelchair and her husband is deaf with panic attacks and can't swallow. She couldn't work out the booking system online and was without appointments for some time as a consequence. Getting to the surgery is difficult with mobility issues and the next appointment they could give them was in Yate, which means taking a long and expensive taxi journey which costs £24 each way, so she often ends up not bothering to get treatment	Lodge Side Surgery	2025	No
1893A	you have to wait a few weeks to get an appointment, particularly if you want to see a specific doctor and it's getting worse. Once he gets an appointment the system works well.	Not Specified	2026	No
1897A	They have been trying to get a GP appointment but only managed to do this 3 weeks later. They used the online system and found this easy.	Not Specified		No
1897B	They have been unable to get assigned a dentist and are finding this difficult.	Not Specified		No
1480A	This individual stated that their interactions with staff have given them the perspective that the staff are incompetent in running the surgery. They mentioned specifically a receptionist that they found to be rude and insulting. They said they've found the online system for booking appointments to be unfit for purpose, saying that is hasn't worked for them and is very long winded. They have been trying to get an appointment for 6 months and tried again very recently to get an appointment for their mother. The system was unsuccessful in procuring an appointment so instead their mother went to A&E. She was diagnosed with an infection, which required an operation, and was quite poorly. They believe if their mother could have gotten an appointment at the surgery sooner then referral and treatment for this infection could have been started sooner. This individual believes that the way the surgery is run and the use of the poor online system for booking appointments is putting patient health at risk and is deeply unsatisfied with their experiences there.	Stoke Gifford Medical Centre, Bristol	2026	No
1899A	Appalling receptionist rude staff dreadful online system. Nothing went well at all, the GP sent a prescription that was incorrect and a code that wasn't right and they refused to send it again.	Stoke Gifford Medical Centre, Bristol	2025	No
1929A	This person has had a bad experience with reception staff stating they are rude. They also found the online system dreadful. They said the prescription sent had the wrong information on it and they refused to send it again until the next day.	Stoke Gifford Medical Centre, Bristol	2025	No
1494B	The individual was happy with the care received at their GP surgery.	West Walk Surgery, Coalpit Heath	2025	No
1654A	Her friend cannot navigate anima so went into the surgery but was just told to use the laptop in the waiting room, which she isn't able to do, so she still doesn't have an appointment	Willow Tree Surgery (Southmead & Henbury Family Practice)	2026	No

# Secondary Care Feedback

Pieces of feedback by service type with sentiment

Overall sentiment ● Mixed ● Negative ● Positive



Secondary Care feedback sentiment by service level

Service level or dept	Mixed	Negative	Positive	Total
Adult social care, including care packages and social workers		1		1
Cardiology/heart medicine		1	3	4
Ear, nose and throat, audiology and maxillofacial services		2	1	3
Emergency department (including A&E)		1	1	2
Gastroenterology: digestive, intestinal, and bowel services		1		1
General outpatients and hospital-based consults		1	1	2
Hospital services – not stated		6	2	8
Inpatient care/General inpatients		1	4	5
Maternity care		2	1	3
Medical imaging, including radiography, ultrasound, MRI and nuclear medicine	1			1
Oncology		1	2	3
Orthopaedics and fracture clinic		1		1
Other		1		1
Physiotherapy		1		1
Renal and kidney care and dialysis		1		1
Rheumatology			1	1
Unknown		4		4
<b>Total</b>	<b>1</b>	<b>25</b>	<b>16</b>	<b>42</b>

Main and Sub-themes with sentiment for Secondary Care feedback

(One piece of feedback may have multiple themes)

Main Theme	Negative	Neutral	Positive	Total
<input type="checkbox"/> <b>Access to Services</b>	<b>20</b>		<b>7</b>	<b>27</b>
Accessibility and reasonable adjustments	3		1	4
Appointment Availability	4		3	7
Booking appointments	1			1
Cancellation (appointment/procedure)	1			1
Convenience/Distance to Travel	2			2
Cost of treatment	1			1
Parking	5			5
Transport availability / cost	1			1
Triage and admissions incl E-Consult			1	1
Waiting times- punctuality and queuing on arrival	2		2	4
<input type="checkbox"/> <b>Continuity of Care, integration of health and social care, health promotion and wellbeing</b>	<b>7</b>		<b>1</b>	<b>8</b>
Follow-on treatment and continuity of care	1		1	2
Integration of services and communication between professionals	3			3
Referrals	2			2
Social Prescribing	1			1
<input type="checkbox"/> <b>Experience of Care</b>	<b>26</b>	<b>1</b>	<b>6</b>	<b>33</b>
Caring, kindness, respect and dignity	13		4	17
Communication with patients; treatment explanation; verbal advice	11		2	13
Consent, choice, user involvement and being listened to	2	1		3
<input type="checkbox"/> <b>Operational Management</b>	<b>2</b>			<b>2</b>
Building, Décor and Facilities	1			1
Cleanliness, Hygiene and Infection Control	1			1
<input type="checkbox"/> <b>Treatment and Care</b>	<b>19</b>		<b>20</b>	<b>39</b>
Coordination of Services	3		1	4
Diagnosis	3		2	5
Food, nutrition and catering	1		2	3
Medication, prescriptions and dispensing			2	2
Patient/ resident safety	2			2
Quality of treatment	7		10	17
Staffing - levels and training	3		3	6
<b>Total</b>	<b>74</b>	<b>1</b>	<b>34</b>	<b>109</b>

# Secondary Care feedback comments by service provider

Multiple pieces of feedback for a single provider can indicate that our engagement officers have been working with the provider during this period, and not that their service has suddenly changed. No comments but a number of themes on the previous page means that the comments are of a sensitive nature and are not included in this report, although the feedback themes are included.

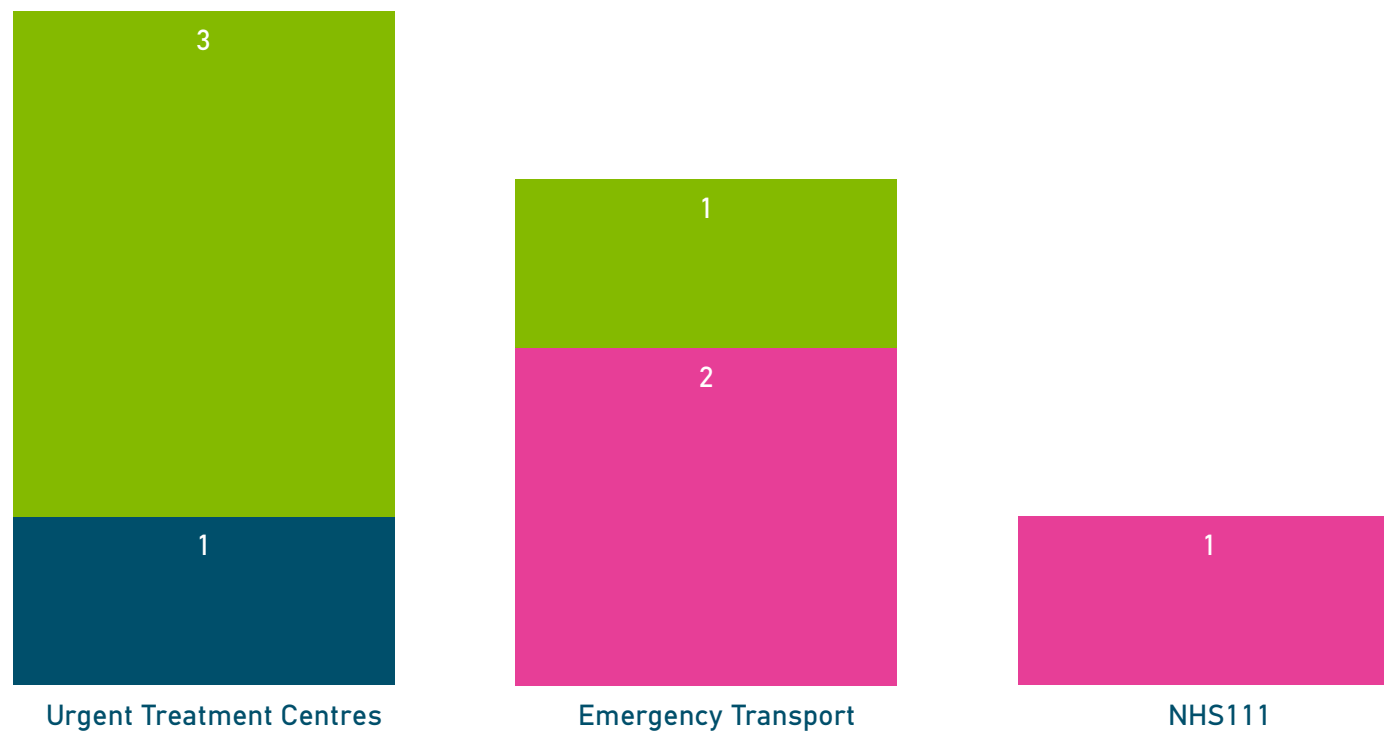
Ref	Feedback Comment	Name of Service Provider	Year of incident (if known)	SF
1968A	husband had PCA and alzheimer's and needed a referral to a neuro ophthalmologist as PCA affects eyesight and he needed a blue badge for the car. Went to GP but they wouldn't refer until they had spoken to the memory services and hospital, despite a specialist at UCL recommending. It took 6 months for the referral and it only happened because she had a friend who worked in the appointments department and let them know that there was a cancellation.	Bristol Eye Hospital		No
1575A	The individual was happy with the care received at BHI and they didn't have to wait long to be seen for the appointment.	Bristol Heart Institute	2026	No
1646B	She visited her stepmother at Bristol and found her half naked lying on a bed in a pool of urine. When she told the staff they gave her a gown and told her to change her, but it's not her blood relative. Her stepmother fell 3 times whilst at the hospital and she believes this resulted in a mini stroke. There were plenty of nurses but they were all on computers.	Bristol Royal Infirmary,BRI Bristol	2025	No
1650A	has had 4 heart attacks, was eventually given a new procedure (didn't know what it was) and hasn't had any trouble since then. They treated him really well and he was full of praise for all the medical and non-medical staff	Bristol Royal Infirmary,BRI Bristol	2025	No
1655A	Individual made an online GP appointment for their child's worrying condition, and was able to see their GP 30 minutes later. They were sent to the BRI as an emergency, and hospital staff were very fast with diagnosing the condition and keeping it from aggravating. Multiple procedures (MRI, chemotherapy) took place in the next two days, which the individual is very satisfied with, as well as the conditions of their inpatient stay at the BRI. The child is currently still receiving treatment and the parent is very grateful for the excellent care provided.	Bristol Royal Infirmary,BRI Bristol		No
1839B	The individual was happy to be seen quickly by the BRI A and E department.	Bristol Royal Infirmary,BRI Bristol	2026	No
1976A	went in for a week, was diagnosed with Flue and asthma, the staff were great, really friendly and she was in a comfortable ward	Bristol Royal Infirmary,BRI Bristol	2025	No
1977A	taken in by ambulance after chest pains, they were all waiting outside for her when she arrived and she was whisked in. Very quick, gave her stents, was in for a week, they explained everything to her about cholesterol levels etc.	Bristol Royal Infirmary,BRI Bristol		No
1978A	this person's friend was taken into the BRI and when she visited, she looked like she'd had a stroke in hospital (she had caught covid twice whilst there). She tried to get her an MRI but it took them 2.5 weeks to do this. It turned out she had had a stroke and had a brain infection but she was too unwell by then and died in the brain injury unit.	Bristol Royal Infirmary,BRI Bristol	2025	No
1890A	Has arthritis and has to have regular x-rays but they take 4 weeks sometimes to get an appointment. However, when she gets there, the staff are all really great with him.	Cossham Hospital, Bristol,	2026	No
1895A	received appointment for January 2028 for hearing aid check. Referral took 2 months.	Cossham Hospital, Bristol,	2026	No
1934A	This person has stated it is almost impossible to access NHS physiotherapy. The waiting list is long but feel some people need it straight away. Its also very difficult to get appointments that take account of the working day.	Not Specified	2026	No
1987A	The individual was dissatisfied with staff attitudes and lack of empathy and presentation of staff to patients.	Not Specified	2026	No
1480B	This individual said their mother was diagnosed with an infection on her kidney. She had an operation to treat the infection and was admitted to the hospital. They said their mother is being looked after by some fantastic nurses and doctors who know what they are doing and care about their patients.	Southmead Hospital, Bristol,	2026	No
1496A	The individual was happy with their appointment at Southmead hospital. They were attending the BRI for a check up and struggled with public transport to the BRI as were elderly and had mobility issues.	Southmead Hospital, Bristol,	2025	No
1615A	The complainants husband was admitted for sepsis. Had to wait 3 hours to be seen, was kept in and operation postponed but he wasn't informed. He was kept from eating for 2 days	Southmead Hospital, Bristol,	2025	No
1615B	The complainant is having to take letters herself to her GP from her consultant and has had to do this several times as the hospital is not sending them. She had to wait 3 weeks not knowing if lumps in her lungs were cancerous despite phoning every day. She does not know what treatment she is going to have or what the lumps are.	Southmead Hospital, Bristol,	2026	No
1651A	has been overnight in hospital 3 times, they had done x-rays and she needed up back on 16th January this year. Was in A&E for 15 hours then a corridor for 2 days. Had to use a bed pan in a corridor with inadequate screening and people walking past all the time with was degrading	Southmead Hospital, Bristol,	2026	No
1862A	The individual said that it was very difficult to find parking at Southmead and they nearly missed their appointment due to the time it took to find parking.	Southmead Hospital, Bristol,	2026	No
1863A	The individual was very dissatisfied with the lack of parking at Southmead hospital. They said that there were "cars abandoned in all areas meaning that navigating the already full car park is very hazardous. Not enough parking for a busy hospital".	Southmead Hospital, Bristol,	2026	No
1866A	They mention feeling safe and supported during the birth, receiving good care from the staff.	Southmead Hospital, Bristol,		No
1867A	Prior to the birth, their midwife missed important interventions (gestational diabetes check), and also the fact that the baby was breech. Once at the hospital, staff wanted to turn the baby but the individual refused, and the baby was born with the cord around his neck. They received rough treatment by the midwives, including pressuring the baby to latch and kicking out their husband while they were upset, receiving a patronising comment.	Southmead Hospital, Bristol,		No
1879A	Went in with a UTI. Was put in a room with other patients that felt like a store room with lots of boxes and was very noisy. Felt the nurses didn't listen to her and she didn't feel respected. Felt treatment was slow and took too long.	Southmead Hospital, Bristol,	2025	No
1883B	Had a fall, was in for a week for observation. Everything was good including medication, food, nurses and doctors. All a good experience	Southmead Hospital, Bristol,	2025	No
1885A	Was in for a strangulated hernia and was in a lot of pain. They operated on her within a month and was only in for 3 or 4 hours and was treated very well, and taken care of getting to her car in a wheelchair.	Southmead Hospital, Bristol,	2024	No
1885B	had a cancer removed from her bottom lip. The hospital treated her very well and helped her understand a challenging treatment.	Southmead Hospital, Bristol,	2024	No
1896A	staff didn't listen when mother asked to go to the loo - she isn't incontinent but they were putting her in pads and then leaving here. Daughter afraid she'd leave incontinent. Staff didn't understand her needs around how to take medication, what drinking vessel to use and didn't ask. Foun her mother sitting in a wet sheet whilst nurse was sitting on her phone.	Southmead Hospital, Bristol,	2025	No
1906A	Individual had regular scans as a result of a suspected, rare complication with the pregnancy. Their gynaecologist suggested aborting without much evidence, and refused the patient's request for further scans to check. When asking for further information about the condition, they were declined and told to check online. They did not feel listened to and taken seriously, and the doctor did a capacity assessment to determine whether the patient was fit to decide continuing with the pregnancy. The diagnosis turned out to be wrong, and the individual went on to have a traumatic birth at the same hospital. The individual was put off from having another child due to these experiences.	Southmead Hospital, Bristol,	2022	No
1928A	The main patient car park at Southmead Hospital was closed the day of the individual's appointment and all the other car parks were full so it was very difficult to finding local parking.	Southmead Hospital, Bristol,	2026	No
1945A	The individual said that the lack of disabled parking at Southmead hospital had caused them a lot of stress prior to attending regular hospital appointments.	Southmead Hospital, Bristol,	2026	No
1948A	The individual was dissatisfied with care received at Southmead Hospital and felt that a cardiology consultant had been very rude to them after being admitted for a pacemaker fitting.	Southmead Hospital, Bristol,	2025	No
1966B	wife was admitted in 2025 following call to 111. They kept moving her around from one ward to the next which was difficult and the staff couldn't cope with , initially had a dementia care specialist but after a couple of days this stopped and she was in for 5 or 6 weeks.	Southmead Hospital, Bristol,	2025	No
1967A	This man filled in a form at Southmead Hospital to get financial support for continuing healthcare for his wife who has dementia. He didn't hear anything, chased it up as the care home told him they had received no payment. Found out nothing had been done with his application and he had to appeal, and was told that this could take up to 12 months. In the meantime his wife died and he is still waiting.	Southmead Hospital, Bristol,	2025	No
1973A	had shaking and mouth went lopsided so called 999, and ambulance came in 30 minutes. She went to Southmead and was in for on night. They did a scan and she saw a stroke specialist. All of the nurses and doctors treated her really well, they were kind, informative and talked to her	Southmead Hospital, Bristol,	2026	No
1977B	has myotonia so has annual check ups. Dr Morrison at Southmead gives very good care. Medication is only available from the hospital pharmacy and she is provided with blister packs that have all her daily medication in one pack which she finds very helpfu.	Southmead Hospital, Bristol,	2025	No
1984B	The individual was very satisfied that they had regular phone appointments with their Rheumatology consultant on their health progress.	Southmead Hospital, Bristol,	2026	No
1888A	Has spoken to the doctor's secretary (Dr.Bennett) 2 or 3 times, but cannot get treatment, nothing has happened, she is just told there is a long waiting list.	St Michael's Hospital, Bristol	2024	No
1880A	was 15 years ago, so a long time, was very positive about food, doctors and nurses	Weston General Hospital, Weston-super-mare		No
1648A	Since the closure of Frenchay Hospital people in Kingswood have to travel to Yate walk in Centre which takes an hour on the bus and they only come every 2 hours, so it can take most of a day to get there and back.	Yate Walk In Centre	2026	No

# Urgent & Emergency Feedback

(excl. A&E, which is included in Secondary Care)

Pieces of feedback by service type with sentiment

Overall sentiment ● Negative ● Neutral ● Positive



Main and Sub-themes with sentiment for Urgent & Emergency feedback

(One piece of feedback may have multiple themes)

Main Theme	Negative	Neutral	Positive	Total
<input type="checkbox"/> <b>Access to Services</b>	5		1	6
Telephone system	1			1
Transport availability / cost	2		1	3
Triage and admissions incl E-Consult	2			2
<input type="checkbox"/> <b>Experience of Care</b>	2		4	6
Caring, kindness, respect and dignity	1		3	4
Communication with patients; treatment explanation; verbal advice	1		1	2
<input type="checkbox"/> <b>Treatment and Care</b>	2	1	2	5
Coordination of Services			1	1
Medication, prescriptions and dispensing	1			1
Quality of treatment		1	1	2
Staffing - levels and training	1			1
<b>Total</b>	<b>9</b>	<b>1</b>	<b>7</b>	<b>17</b>

# Urgent & Emergency feedback comments by service provider

(excl. A&E which is included in Secondary Care)

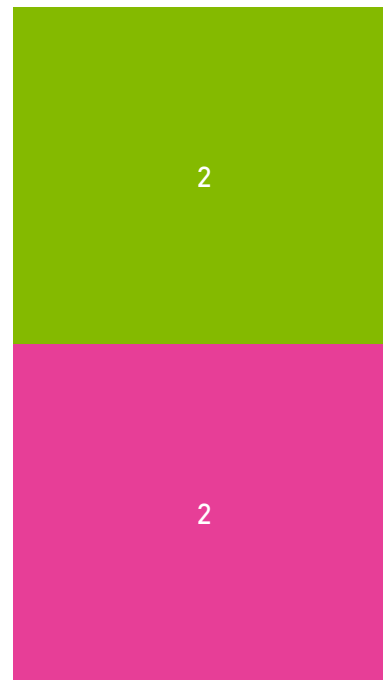
Multiple pieces of feedback for a single provider can indicate that our engagement officers have been working with the provider during this period, and not that their service has suddenly changed. No comments but a number of themes on the previous page means that the comments are of a sensitive nature and are not included in this report, although the feedback themes are included.

Ref	Feedback Comment	Name of Service Provider	Year of incident (if known)	SF
1493A	The individual had used Yate MIU previously and had been happy with it.	Bristol Urgent Treatment Centre (South Bristol NHS Community Hospital)	2025	No
1980A	this lady had a burn and was concerned about infection, but felt that the person speaking to her wasn't taking her seriously and she felt she was being made to feel she was wasting their time.	NHS111	2026	No
1890B	was having severe pain from endometriosis. Called 999 and 111 twice. Waited 12 hours for ambulance and then they weren't able to help her with the pain as they wouldn't give her any different medication to what she had.	South Western Ambulance Service (SWAST)	2025	No
1898A	her mother was collected to go to hospital and they paramedics made sure they called ahead to Southmead Hospital and made sure there was a bed, so she could go straight in	South Western Ambulance Service (SWAST)	2025	No
1901A	mother fell, call handler said it wasn't serious enough and that she had to go to a clinic. Her father is 80 and couldn't manage. She took her to 2 clinics and neither would see her and said she had to go to hospital. Made a complaint and there was an investigation and staff member was made to do training.	South Western Ambulance Service (SWAST)		No
1489A	The individual possibly had a broken finger and was waiting for an Xray.	Yate Minor Injury Unit (Yate West Gate Centre)	2026	No
1490A	The individual was waiting to be seen by staff at Yate MIU.	Yate Minor Injury Unit (Yate West Gate Centre)	2026	No
1492A	The individual felt that all the staff they'd seen at Yate MIU had been very polite and helpful, including the reception staff.	Yate Minor Injury Unit (Yate West Gate Centre)	2026	No

# Community & Social Care Feedback

Pieces of feedback by service type with sentiment

Overall sentiment ● Negative ● Positive



Community and Social Care

Community & Social Care feedback sentiment by service level

Service level or dept	Negative	Positive	Total
▲		1	1
Adult social care, including care packages and social workers	2		2
Care home		1	1
<b>Total</b>	<b>2</b>	<b>2</b>	<b>4</b>

Main Theme	Negative	Positive	Total
<input type="checkbox"/> <b>Continuity of Care, integration of health and social care, health promotion and wellbeing</b>	2	2	4
Holistic Support	1	1	2
Lifestyle and wellbeing; wider determinants of health	1		1
Support for Carers		1	1
<input type="checkbox"/> <b>Operational Management</b>		1	1
Building, Décor and Facilities		1	1
<input type="checkbox"/> <b>Treatment and Care</b>	2	1	3
Food, nutrition and catering	1	1	2
Quality of treatment	1		1
<b>Total</b>	<b>4</b>	<b>4</b>	<b>8</b>

# Community & Social Care feedback comments by service provider

Multiple pieces of feedback for a single provider can indicate that our engagement officers have been working with the provider during this period, and not that their service has suddenly changed. No comments but a number of themes on the previous page means that the comments are of a sensitive nature and are not included in this report, although the feedback themes are included.

Ref	Feedback Comment	Name of Service Provider ▲	Year of incident (if known)	SF
1883A	Had to go in for a week to be observed to see if she was still ok to live at home. The food was good as were the facilities and she enjoyed the experience.	Brunelcare Little Health Care Home, Cadbury Heath	2025	No
1983A	The 16.5 hours help a week the individual had for their family, had has been cancelled by a social worker and they have been told to lock their adult disabled in the house when they need to take their husband out and notify the fire brigade of a key safe code as the social worker said that apparently their 2 disabled children don't need 24 hour care. The impact of this has meant that the individual has often cancelled their husband's regular hospital appointments due to not wanting to leave their 2 disabled adult children in the house alone.	South Gloucestershire Council	2026	No
1642A	Individual feedback that they had started to attend the memory cafe at St Chad's Church with their wife who had dementia, they found lots of support, advice and links to other services and groups that have been really helpful initially with his wife's condition and more support for himself now. The individual loves attending various groups through out the week and helping out where he can as this keeps him active and helps with his wellbeing since his wife passed away last year.	St Chads Church Memory Cafe	2026	No
1963A	this lady's husband required care due to dementia, however on entering the grove he lost considerable weight and they were not taking any action so he had to be moved. In both this home and the next there were not enough activities for a younger person (late 50s) with early onset dementia.	The Grove Residential Home, 88 High Street, Bristol	2025	No

# Mental Health Services Feedback

Pieces of feedback by service type with sentiment

Overall sentiment ● Negative



Mental Health Services

Main and Sub-themes with sentiment for Mental Health Services feedback

(One piece of feedback may have multiple themes)

Main Theme	Negative	Total
<input type="checkbox"/> <b>Access to Services</b>	2	2
Appointment Availability	1	1
Waiting times- punctuality and queuing on arrival	1	1
<input type="checkbox"/> <b>Continuity of Care, integration of health and social care, health promotion and wellbeing</b>	1	1
Referrals	1	1
<input type="checkbox"/> <b>Treatment and Care</b>	1	1
Quality of treatment	1	1
<b>Total</b>	<b>4</b>	<b>4</b>

# Mental Health Services feedback comments by service provider

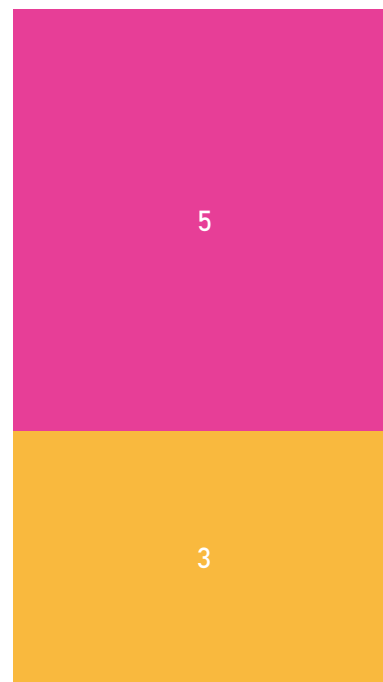
Multiple pieces of feedback for a single provider can indicate that our engagement officers have been working with the provider during this period, and not that their service has suddenly changed. No comments but a number of themes on the previous page means that the comments are of a sensitive nature and are not included in this report, although the feedback themes are included.

Ref	Feedback Comment	Name of Service Provider	Year of incident (if known)	SF
1860A	The individual was autistic and had depression and required mental health support that they hadn't been able to consistently access.	Almondsbury Surgery, Pilning	2026	No
1861A	The individual was the parent of 2 children who were described as struggling with their mental health and the parent was dissatisfied as they couldn't get access to South Glos CAMHS for their children as their children didn't meet the service threshold.	CAMHS Service , South Glos	2026	No
1902A	spoke to doctor about a specific problem related to mental health and alzheimers - but nothing happened. In the end had to go through the support worker at The Alzheimers Society and she got an appointment arranged for them	Not Specified	2025	No

# All NHS Feedback

Pieces of feedback by service type with sentiment

Overall sentiment ● Mixed ● Negative



All NHS

Main and Sub-themes with sentiment for All NHS feedback

(One piece of feedback may have multiple themes)

Main Theme	Mixed	Negative	Positive	Total
<input type="checkbox"/> <b>Access to Services</b>		6		6
Appointment Availability		2		2
Cost of treatment		1		1
Range of services available		3		3
<input type="checkbox"/> <b>Continuity of Care, integration of health and social care, health promotion and wellbeing</b>		5		5
Follow-on treatment and continuity of care		2		2
Integration of services and communication between professionals		2		2
Referrals		1		1
<input type="checkbox"/> <b>Experience of Care</b>		3	1	4
Caring, kindness, respect and dignity		1	1	2
Communication with patients; treatment explanation; verbal advice		2		2
<input type="checkbox"/> <b>Treatment and Care</b>	1	4	1	6
Coordination of Services		2		2
Medication, prescriptions and dispensing		1		1
Quality of treatment	1	1	1	3
<b>Total</b>	<b>1</b>	<b>18</b>	<b>2</b>	<b>21</b>

# All NHS feedback comments by service provider

Multiple pieces of feedback for a single provider can indicate that our engagement officers have been working with the provider during this period, and not that their service has suddenly changed. No comments but a number of themes on the previous page means that the comments are of a sensitive nature and are not included in this report, although the feedback themes are included.

Ref	Feedback Comment	Name of Service Provider	Year of incident (if known)	SF
1494A	The individual had contacted Sirona end of life care support phone line when her husband was very unwell and end of life and had not got any response from that call. She'd ended up contacting the paramedic service and her husband had been administered end of life medication via the paramedic not the end of life care team which is what the individual and family had wanted.	All NHS	2025	No
1503A	the individual stated that even though they experienced great care and no issues regarding surgery at Southmead, the coordination and support post surgery has been quite stressful for the individual. They said they get repeated calls from the clinical pharmacist which clearly shows to them that there is a lack of accurate record keeping and poor communications between depts. The individual says they have to constantly advocate for themselves, do their own research to post recovery after surgery as there is poor signposting and everything is done on the phone.	All NHS	2025	No
1602B	This individual said they have been on a waiting list for dietary advice for 18 months and are still waiting. They said this is unacceptable.	All NHS		No
1644A	The individual has been receiving ongoing care and treatment for some years for leukaemia which they are on trial medications for which have kept symptoms under control and the individual is happy with the care they have received for this. The individual has had for the past 2 months a constant chest infection. The individual feels that if they had been able to get GP appointments quicker and longer treatment with antibiotics they would have shifted the chest infection and they wouldn't now still be ill and having to have x-rays and scans. The individual feels frustrated with wait times to be able to see the GP each time they have had to go back to the GP they have had to wait up to 2 weeks for an appointment.	All NHS		No
1840A	the individual said they can only speak well of their GP surgery they said they found the doctors pleasant to deal with. The person said they have an ongoing health issue dealt with by Southmead Hospital, they had a colonoscopy CT scan on 16th December at Cossham Hospital at the request of Southmead but heard nothing from Southmead regarding scan results. The individual stated that the issue has been ongoing for over 20 months. Cossham told them they would hear from Southmead regarding the results. The person also stated that at Southmead early December 2025 they were informed that following an unsuccessful colonoscopy after the scan they would have to have another colonoscopy under general anaesthetic because of 3 failed attempts of routine colonoscopy. The person says they do not find it acceptable that they have not heard anything from Southmead for so long after scan.	All NHS	2025	No
1966A	were with Brain Centre from 2018 to 2020 but were discharged because they weren't involved in research projects, they then had some help from a dementia nurse in her own time, but other than that, no dementia service, only voluntary sector help.	All NHS		No
1969A	GP initially ignored wife's symptoms, but then got referral to memory clinic in Thornbury, however post diagnosis there was no support from the NHS, everything comes from the voluntary sector	All NHS	2022	No
1971A	was told by their social worker that they would be eligible for funding for care, but this wasn't the case. They ended up paying £1000s and she had to give up work as they were paying more than her salary. Feels that if there were cancer there would be support but there is nothing for dementia.	All NHS		No

# All Feedback Themes

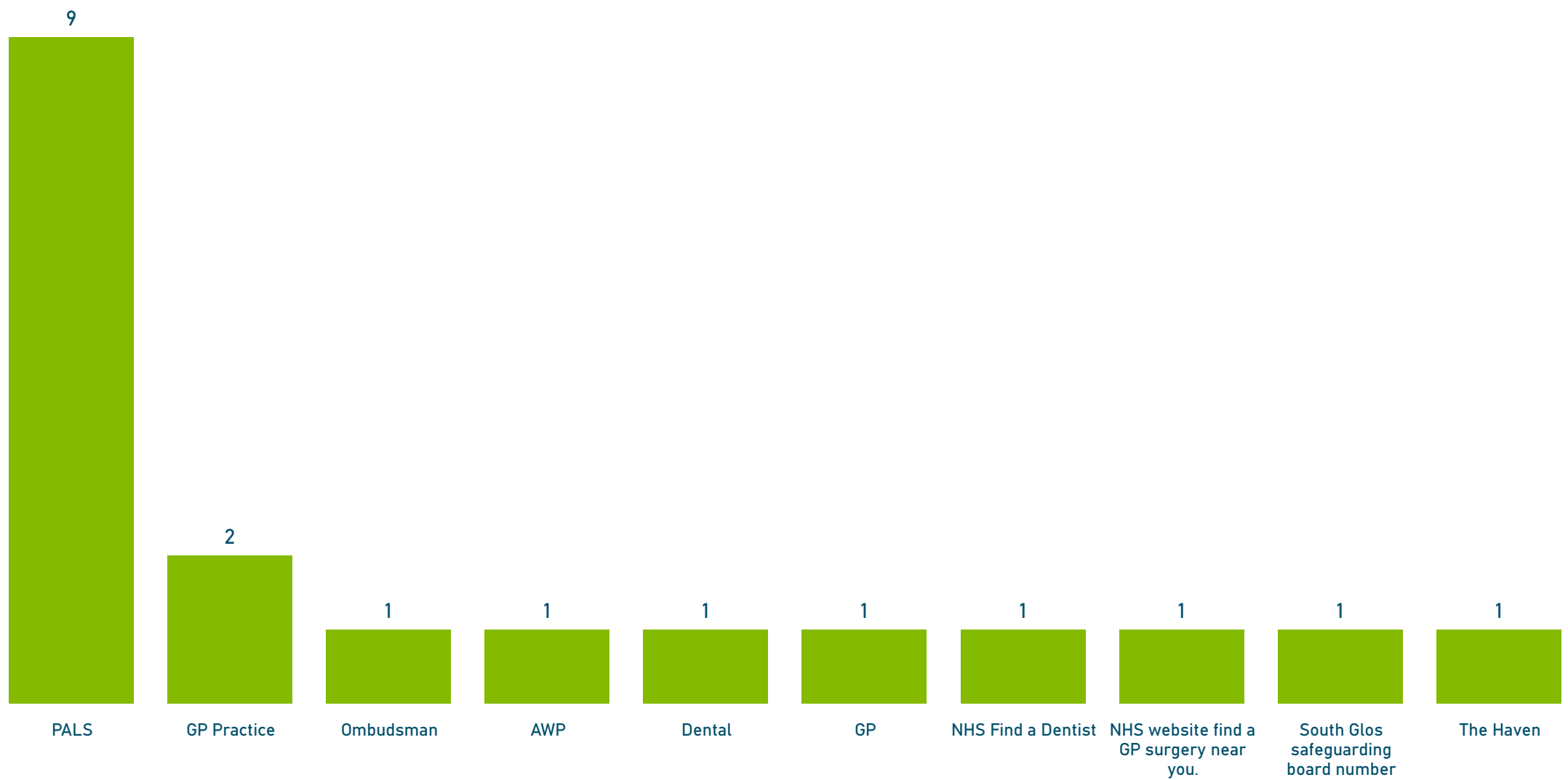
## All Feedback Main and Sub-themes with sentiment

(One piece of feedback may have multiple themes)

Main Theme	Mixed	Negative	Neutral	Positive	Total
<input type="checkbox"/> <b>Access to Services</b>		63		17	80
Access to NHS Dentist		2			2
Accessibility and reasonable adjustments		5		1	6
Appointment Availability		16		7	23
Booking appointments		10		5	15
Cancellation (appointment/procedure)		1			1
Convenience/Distance to Travel		3			3
Cost of treatment		2			2
Disability Access		1			1
Parking		5			5
Range of services available		3			3
Remote appointments and digital services		3			3
Telephone system		1			1
Transport availability / cost		4		1	5
Triage and admissions incl E-Consult		3		1	4
Waiting times- punctuality and queuing on arrival		4		2	6
<input type="checkbox"/> <b>Continuity of Care, integration of health and social care, health promotion and wellbeing</b>		21		4	25
Follow-on treatment and continuity of care		5		2	7
Holistic Support		2		1	3
Integration of services and communication between professionals		5			5
Lifestyle and wellbeing; wider determinants of health		1			1
Referrals		7			7
Social Prescribing		1			1
Support for Carers				1	1
<input type="checkbox"/> <b>Experience of Care</b>		39	1	13	53
Caring, kindness, respect and dignity		18		10	28
Communication with patients; treatment explanation; verbal advice		19		3	22
Consent, choice, user involvement and being listened to		2	1		3
<input type="checkbox"/> <b>Operational Management</b>		4		1	5
Administration (records, letters, results)		2			2
Building, Décor and Facilities		1		1	2
Cleanliness, Hygiene and Infection Control		1			1
<input type="checkbox"/> <b>Treatment and Care</b>	1	37	1	30	69
Coordination of Services		6		2	8
Diagnosis		6		2	8
Food, nutrition and catering		2		3	5
Medication, prescriptions and dispensing		4		2	6
Patient/ resident safety		2			2
Quality of treatment	1	11	1	17	30
Staffing - levels and training		6		4	10
<b>Total</b>	<b>1</b>	<b>164</b>	<b>2</b>	<b>65</b>	<b>232</b>

# Signposting & Safeguarding

Signposted organisations and the number of individuals signposted



## Subject of information requests

Finding an NHS dentist in North Somerset. They were signposted to the NHS Find a Dentist website.

Individual wanted information about who to contact regarding an elderly neighbour that they were concerned about as they were becoming increasingly more confused and disorientated.

Mental health support for refugees.

Registering with a GP surgery

Number of possible safeguarding incidents raised

## COMPLETED TASK WORK SHEET FOR PUCKLECHURCH PC

TASK	PRIORITY	STATUS	START DATE	% COMPLETE	NOTES	PHOTOS BEFORE WORK STARTED	PHOTOS OF COMPLETED WORK
General moss clearance of paths around the estate and village. Please focus on the main section of Shortwood Road/Abson Road including the bus stops and footpath network.		Complete	17/03/2026	100%		YES	YES
Alleyway clearance of excess leaves- One that comes to mind is the lane opposite the community centre leading to Birch Drive/Cedar Way		Complete	16/03/2026	100%		YES	YES
Clearance and cleaning of the welcome to Pucklechurch signs on Shortwood Road (///reds.blame.rots), Abson Road (///events.loss.undulation) and Westerleigh Road (///hogs.issue.next)		Complete	20/03/2026	100%		YES	YES
Clear underpass on Oaktree Avenue, weeds and detritus.		Complete	16/03/2026	100%		YES	YES
General tidy up on Westerleigh Road, from motorway bridge down into Pucklechurch village.		Complete	18/03/2026	100%		YES	YES
Clean up footpath network around the doctors surgery on Beckett Court		Complete	17/03/2026	100%		YES	YES
Lane on Shortwood Rd going towards Shortwood Hill (IF TIME ALLOWS)		Complete	18/03/2026	100%		YES	YES
Any noticeable litter picking.		Complete	19/03/2026	100%		YES	YES
Rubbish is building up from Gingells Farm towards Pucklechurch on the shared path		Complete	20/03/2026	100%		YES	YES

Pucklechurch Parish Council  
25 Parkfield Rank  
Parkfield Road  
Pucklechurch  
South Gloucestershire  
BS16 9NR

Please ask for: Customer Service Centre  
Tel: 01454 868004  
Our ref: P26/00575/HH  
(Please quote at all times)  
Your ref:  
Date: 25th March 2026

## PLANNING APPLICATION

Dear Ms Dunning

**LOCATION:** 1 Woodpecker Crescent Pucklechurch South Gloucestershire  
BS16 9ST  
**DESCRIPTION:** Erection of single storey side extension to form additional living  
accommodation.  
**REFERENCE NO:** P26/00575/HH

We have received details of an application submitted in respect of the above proposal.

The application documents should be viewed via your consultee in tray at <https://developments.southglos.gov.uk/online-applications/>. **All planning comments should be submitted through the consultee access facility, where you may also attach a separate document detailing your response.**

The Planning Authority has only a limited period of time within which to determine applications, and I should be grateful therefore, to receive any comments, which your Council may have on this proposal within 21 days of the date of this letter. Alternatively, any comments your Council may wish to make can be made online. In order to assist the Council in considering your response, I would be grateful if you could clearly state whether your response is either a formal objection to the proposal, no objection is raised, or you wish to make comments to be taken into account in determining the application. If no reply is received at this office within this period, the application will be considered by the Planning Authority on the assumption that your Council does not wish to make any comments.

Any comments received will be made available to members of the public and the applicant, including via the Council's website. If the application is referred to the Planning Committee, your comments will be summarised in the officer's report.

If this is a major application, you will find enclosed a Site Notice. In such a case I would be grateful if you could display the Notice on your Parish Notice Board.

If you have any questions regarding this letter, please initially contact the Customer Services Centre on the above number. For your information, the Case Officer for this application is Mahtab Noori

Yours faithfully

**Technical Support Team Leader**



Pucklechurch Parish Council  
25 Parkfield Rank  
Parkfield Road  
Pucklechurch  
South Gloucestershire  
BS16 9NR

Please ask for: Kevan Hooper  
Tel: 01454 863585  
Our Ref: P26/00240/F  
Date: 25th March 2026

## STANDARD CONSULTATION

<b>Application Number:</b>	<b>P26/00240/F</b>	Grid Reference:	368389 177537
Date Registered:	25th March 2026	Consultation Response Date:	17th April 2026
<b>Location:</b>	<b>Buildings A And D Green Tree Farm Lyde Green Emersons Green South Gloucestershire BS16 7NT</b>		
<b>Proposal:</b>	<b>Change of use of 1no. building to 6no. flats (Class C2) and 1no. building to shared recreational space with associated works as defined in the Town and Country Planning (Use Classes) Order 1987 (as amended) (retrospective).</b>		
<b>Applicant:</b>	<b>Myrtle Farm Ltd</b>		
<b>Enforcement Reference:</b>			

We have received a planning application seeking approval for the above development.

If you are registered for consultee access the application documents should be viewed via your consultee in tray at <https://developments.southglos.gov.uk/online-applications/>. **All planning comments should be submitted through the consultee access facility, where you may also attach a separate document detailing your response.** If you are not registered for the consultee access system and wish to be given some guidance on how to register and use this service please email [Planningapps@southglos.gov.uk](mailto:Planningapps@southglos.gov.uk)

Please submit your comments as soon as possible and not later than **17th April 2026**

Please note that due to an increased need to meet planning performance targets, we will not issue reminders, and we may proceed to take a decision on the application in the absence of a response if the consultation period has expired. Requests for an extension of time must be discussed in advance (and in good time) with the case officer and will only be agreed in exceptional circumstances. Extensions which would take the application 'out of time' will not be agreed.

**Kevan Hooper**

**For the Head of Strategic Planning and Housing**

7aiii

## Consultee Comments for Planning Application P26/00676/TCA



no-reply@southglos.gov.uk  
To clerk@pucklechurchparishcouncil.gov.uk

You have been sent this email because you or somebody else has submitted a consultee comment on a Planning Application to your local authority using your email address. A summary of your comments is provided below.

Comments were submitted at 24/03/2026 2:31 PM from Clerk on behalf of Pucklechurch Parish Council (Not Available) on behalf of Pucklechurch Parish Council.

### Application Summary

Reference:	P26/00676/TCA
Address:	Court Farm 49 Westerleigh Road Pucklechurch South Gloucestershire BS16 9RD
Proposal:	Works to 1.no Robinia Pseudoacacia Tree to reduce mid crown by 1.5m. Tree situated within Pucklechurch Conservation Area.
Case Officer:	Samuel Lunn

[Click for further information](#)

### Comments Details

Comments:	Pucklechurch Parish Council is happy to defer to the Tree Officer.
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Pucklechurch Parish Council  
25 Parkfield Rank  
Parkfield Road  
Pucklechurch  
South Gloucestershire  
BS16 9NR

Please ask for: Customer Service Centre  
Tel: 01454 868004  
Our ref: P25/02877/HH  
(Please quote at all times)  
Your ref:  
Date: 2nd April 2026  
Email: [planningapps@southglos.gov.uk](mailto:planningapps@southglos.gov.uk)

### **TOWN AND COUNTRY PLANNING ACTS**

Dear Sir/Madam

**LOCATION:** The Cedars Castle Road Pucklechurch South Gloucestershire  
BS16 9UF  
**DESCRIPTION:** Erection of 1.no rear dormer to facilitate loft conversion.  
Erection of lower ground floor garage. Creation of new vehicular  
access.  
**REFERENCE NO:** P25/02877/HH

With reference to your correspondence this is to inform you that this application has now been considered and the Councils decision is: Approve with Conditions.

The decision notice will be available on the Council's website at <https://www.southglos.gov.uk/environment-and-planning/search-planning-applications/>

.Alternatively please visit one of our one stop shop offices between 8.45 am to 5.00 pm (4.30 pm Fridays) where a member of staff will be happy to help you.

I must emphasise that this letter refers only to the planning application bearing the above reference number and not to any other proposal which may have been submitted on this site.

If you have any questions regarding this letter, please contact the Customer Services Centre, Tel: 01454 868004.

Yours faithfully

**Technical Support Team Leader**

Pucklechurch Parish Council  
25 Parkfield Rank  
Parkfield Road  
Pucklechurch  
South Gloucestershire  
BS16 9NR

Please ask for: Customer Service Centre  
Tel: 01454 868004  
Our ref: P26/00400/TCA  
(Please quote at all times)  
Your ref:  
Date: 2nd April 2026  
Email: [planningapps@southglos.gov.uk](mailto:planningapps@southglos.gov.uk)

### **TOWN AND COUNTRY PLANNING ACTS**

Dear Sir/Madam

**LOCATION:** 7 Westerleigh Road Pucklechurch South Gloucestershire BS16 9RB  
**DESCRIPTION:** Works to fell 1no Tree of Heaven within Pucklechurch Conservation area.  
**REFERENCE NO:** P26/00400/TCA

With reference to your correspondence this is to inform you that this application has now been considered and the Councils decision is: No Objection.

The decision notice will be available on the Council's website at <https://www.southglos.gov.uk/environment-and-planning/search-planning-applications/>

.Alternatively please visit one of our one stop shop offices between 8.45 am to 5.00 pm (4.30 pm Fridays) where a member of staff will be happy to help you.

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Yours faithfully

**Technical Support Team Leader**